

SC370956

Keys Care Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is privately owned and registered to provide care and accommodation for up to four young people who have emotional, social and/or behavioural difficulties. The manager was registered in December 2016 and is suitably qualified.

Inspection date: 21 April 2020

This monitoring visit

Monitoring activity was carried out to assess the provider's actions and progress to meet two compliance notices that were issued on 7 February 2020. The compliance notices were issued under regulation 12 (the protection of children standard) and regulation 13 (the leadership and management standard).

No monitoring visit was undertaken to the setting because of the current COVID-19 (coronavirus) crisis. Monitoring of the setting and its actions to meet the compliance notices was carried out through a review of the written submissions from the provider, including action plans and the service evaluation. Verbal contact with the provider has also taken place and this report was compiled following a thorough and robust evaluation of all the above information.

The interim inspection of this home was undertaken on 29 January 2020 when it was found to have declined in effectiveness. At the time of this inspection, it was deemed that young people had not always been safe, with some worrying incidents having taken place and staff practice was found to be lacking. The actions of leaders and managers were deemed to be ineffective in bringing about change to improve the situation. Due to concerns regarding the vulnerability of young people, two compliance notices were issued.

The provider quickly provided Ofsted with a comprehensive action plan and service evaluation. These documents set out in detail the work being carried out to bring about improvements and how the steps, as set out in the compliance notices, would be met. In addition to the above submissions from the provider, the independent

regulation 44 visitor reports have been closely scrutinised and these indicate that improvements are evident in the home. The manager has submitted notifications following any incidents he has deemed to be significant and, following a review of these notifications, staff practice appears to have improved.

The work carried out by the provider to address the concerns as set out in the two compliance notices is sufficient. Consequently, the two compliance notices are now deemed as being met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/01/2020	Interim	Declined in effectiveness
01/05/2019	Full	Requires improvement to be good
04/09/2018	Full	Good
09/01/2018	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. (2) In particular, the standard in paragraph (1) requires the registered person to ensure— (a) that staff— (iv) help each child to understand the importance and value of education, learning, training and employment; and (viii) help a child who is excluded from school, or who is of compulsory school age but not attending school, to access educational and training support throughout the period of exclusion or non-attendance and to return to school as soon as possible. (Regulation 8 (1)(2)(a)(iv)(viii))	24/06/2020
The care planning standard is that children— receive effectively planned care. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose. (Regulation 14 (1) (a)(2)(a))	24/06/2020

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC370956

Provision sub-type: Children's home

Registered provider: Keys Care Ltd

Registered provider address: C/O Pinsent Masons Llp, The Soloist Building, 1 Lanyon Place, Belfast, Northern Ireland BT1 3LP

Responsible individual: Janet Porter

Registered manager: Adam Tarrant

Inspector

Phillip Morris, social care inspector

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