

## Monitoring report for a Children's Home

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| <b>Unique reference number</b> | SC369825       |
| <b>Visit date</b>              | 19/03/2015     |
| <b>Inspector</b>               | Matthew Hedges |

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## **Service information**

### **Brief description of the service**

This children's home is registered to provide care and accommodation for two young people with emotional and/or behavioural difficulties. The home is operated by the local authority.

### **Outcome of monitoring visit**

At the last inspection on 24 February 2015 the home was judged to have declined in effectiveness. As a result, nine requirements were made and two compliance notices were issued. This visit was carried out in order to monitor the home's compliance with these notices.

Since the last inspection the home has taken a number of steps to improve the security of the building. These practical measures are underpinned by more robust risk assessment. These assessments consider lone working in addition to the physical security of the home. They clearly outline effective measures necessary to promote the safety and welfare of young people. This has improved the security of the home and ensured that staff and young people are protected from unauthorised adults gaining access.

Team meetings have been used to discuss recent concerns. Consistent strategies have been agreed to better manage these. This process has been overseen by the acting manager who has received additional support from the responsible individual and the manager of another home. As a result management oversight has improved.

Staff talked positively about the changes. They felt more confident and stated that, 'the home feels safer.'

The police also commented that, 'communication and multi-agency working have been good'. This is an improvement since the last inspection. This ensures a more consistent response and helps staff feel more confident.

### **About this monitoring visit**

The purpose of this visit was to monitor the action taken and progress made by the Children's Home following an Ofsted inspection.

