

Inspection report for children's home

Unique reference number	SC368137
Inspector	Guy Mammatt
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Phoenix Child Care Limited
Registered person address	First Floor, Rolle Quay House Rolle Quay BARNSTAPLE Devon EX31 1JE
Responsible individual	Keith George Burley
Registered manager	Annette Reed
Date of last inspection	03/12/2014

Inspection date	06/03/2015
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Previous inspection	good
Enforcement action since last inspection	None

This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

There were no requirements and two recommendations made at the full inspection. The Registered Manager has addressed both of the recommendations and the young people continue to have a positive experience living at the home.

In response to the recommendations made at the full inspection, the manager has arranged for all of the staff to complete training on supporting young people with autistic spectrum condition and understanding inappropriate sexualised behaviours. The manager has also implemented an independence training plan for the young people to help prepare them for adulthood and economic well-being.

The manager has a location risk assessment of the home. However, it does not identify the safeguarding risks of the local area, the proximity of other children's homes, or detail all of the local services which are available to the young people. As a result, there is insufficient information available to the manager to review the suitability of the location of the home.

The manager does not provide a telephone for all young people to use without having to first ask staff. This means that young people do not have sufficient opportunity to seek help outside the home, obtain confidential advice or maintain social relationships.

The young people achieve good outcomes and enjoy living at the home. Their attendance at school is excellent and they continue to develop their enterprise skills through making and selling gifts. As a result of the excellent progress that they have made in their education, the young people have been nominated by their school for a child in care award.

The young people have good relationships with the staff team. Consequently, their

confidence and communication skills have improved significantly. The staff ensure that the young people's medical needs are met and the young people look after their own health through regular exercise and healthy eating. The young people have some independence skills; for example they can prepare some meals, wash themselves and have learnt the road safety rules. The young people also attend a youth club and enjoy taking part in leisure activities with staff; such as cycling, swimming and metal detecting.

The young people have good participation opportunities. They take part in the provider's children's council meetings and will be attending a Who Cares? Trust event in London. The young people also have opportunities to contribute into the staff's annual appraisals. As a result, their views are heard and taken into account in a variety of ways.

The young people keep themselves safe, they respond well to the behaviour incentive schemes used by the staff. As such, there have been no serious incidents since the last inspection. The young people understand the reward scheme and look forward to earning the money each week. The staff also take the young people out at the end of the week as a reward for working hard at school.

The manager has a detailed development plan which aims to meet the new quality care standards. Some of the objectives are specific to the home and the young people's development.

The monitoring of the home takes place at the required intervals and provides an efficient system for reviewing the quality of care. The manager conducts regular professional supervision of the staff team, including annual appraisals of their performance, which means that staff are guided to fulfil their role and have opportunities to reflect on their practice.

Information about this children's home

The home provides care and accommodation for up to two young people of either gender. The home is operated by a private provider.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/12/2014	Full	good
09/01/2014	Interim	good progress
28/05/2013	Full	good
24/10/2012	Interim	good progress

What does the children's home need to do to improve further?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes Regulations 2001 and the National Minimum Standards. The registered person(s) must comply with the given timescales.

Reg.	Requirement	Due date
15 (2001)	ensure that children accommodated in the home are provided at all reasonable times with access to the following facilities which they may use without reference to persons working in the home - a telephone on which to make and receive telephone calls in private (Regulation 15 (4)(a))	31/03/2015
31 (2001)	ensure that for the purpose of paragraph (1A)(b), review the appropriateness and suitability of the location of those premises at least once in each calendar year; with particular reference to including the proximity of other children's homes in the area, safeguarding risks and access to the local services. (Regulation 31 (1A)(b))	31/03/2015

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.