

Inspection report for children's home

Unique reference number	SC362965
Inspection date	28/01/2013
Inspector	Thomas Webber
Type of inspection	Interim
Provision subtype	Children's home

Date of last inspection	30/10/2012
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Service information

Brief description of the service

This home is owned by a private organisation which owns a number of children's homes. It is registered to provide care and accommodation for one young person at any one time who may have emotional and behaviour difficulties.

The inspection judgements and what they mean

Good progress	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
Satisfactory progress	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
Inadequate progress	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

Progress

Since their previous inspection the service is judged to be making **satisfactory progress**.

The overall rating for this home was judged as good at the last full inspection in October 2012. However, the outcomes and quality of care provided to young people were identified as being outstanding. Only one recommendation was identified for improvement at that inspection. This related to developing the recording system for when young people go missing. The manager has reviewed and addressed this area of practice in line with the recommendation. There have been no incidents of young people going missing since the last inspection.

The home continues to be extremely well managed. Robust recruitment and vetting procedures are well established for new staff. These ensure that young people are fully protected from unsuitable people working at the home. Excellent staffing levels are maintained throughout the day and night so young people receive continuity and consistency of care from a stable staff team. The majority of the staff team have been involved in the care of young people since their admission. The majority of staff are appropriately trained and competent to meet the needs of young people.

Young people know how to complain and are fully supported to raise and discuss any concerns or complaints. One complaint has been received since the last inspection which was promptly dealt with in line with the home's procedures. Complaints are resolved to the satisfaction of young people.

Young people continue to live in a comfortable environment which is maintained to a very good standard; it is clean and tidy, well-furnished and in good decorative order. The home continues to provide excellent facilities to meet the needs of young people accommodated.

Young people continue to thrive from living in a warm and caring environment. They are well supported to make very good progress emotionally, socially and educationally and they continue to receive an excellent standard of care. Young people are fully supported and learn to take responsibility for managing their frustrations and negative behaviour in a more appropriate manner. There have been no physical outbursts since the last inspection. Very positive and respectful relationships are well established between young people and staff. Young people spoke very positively about their overall experience of living at the home.

About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection*.