

SC362965

Five Rivers Child Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private national company of care and education services. It is registered to provide care and accommodation for one child or young person.

The current manager was registered with Ofsted on 19 February 2014.

At the time of the monitoring visit, no children or young people were living in the home, with the one resident having moved out the previous week.

Inspection date: 23 August 2018

This monitoring visit

This children's home was judged inadequate at the full inspection on 26 July 2018. Following this monitoring visit, Ofsted has made a new full inspection judgement in line with its inspection framework. The children's home's new full inspection judgement is: requires improvement to be good

Leaders and managers promptly took urgent action to address the shortfalls identified at the full inspection. Changes in the home's practice were made immediately that ensured that staff were safeguarding the young person better.

At this monitoring visit, it was found that four of the six requirements made at the full inspection have been met. Although improvement plans are in place, more time is required to meet the remaining two requirements.

Staff now accurately understand and correctly implement up-to-date risk assessments. The strategies described in these documents are effective and helped staff to take action to keep the young person safe.

The home is now safe from avoidable dangers, risks and hazards to a young person. Immediate action was taken to address this matter at the end of the full inspection.

Team meetings and supervision sessions are now used to reflect on practice, discuss a young person's needs and agree the necessary boundaries and strategies to keep them safe.

The manager ensured that all of the young person's care plans and risk assessments were accurate.

The manager requires further time to sufficiently embed monitoring and review systems to make continuous improvements in the quality of care provided at the home. Agency staff have not been used since the full inspection. Therefore, further time is required to demonstrate that an improved system is in place to recruit agency staff safely.

The young person had good opportunities to spend quality time with his staff team before moving out of this home. His day-to-day experiences were positive and he was helped to prepare for the move for a number of weeks beforehand. Staff have since kept in touch with the young person to maintain important relationships.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
25/07/2018	Full	Inadequate
16/02/2017	Interim	Improved effectiveness
12/10/2016	Full	Good
02/02/2016	Interim	Improved effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
13: The leadership and management standard The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) and (2)(h))	31/12/2018
32: Fitness of workers The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only— employ an individual to work at the children's home; or if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home, if the individual satisfies the requirements in paragraph (3). The requirements are that— the individual is of integrity and good character; the individual has the appropriate experience, qualification and skills for the work that the individual is to perform; the individual is mentally and physically fit for the purposes of the work that the individual is to perform; and	31/12/2018

full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2.
(Regulation 32 (1)(2)(a)(b)(3)(a)(b)(c)(d))

This relates specifically to the recruitment checks to be completed for agency staff.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC362965

Provision sub-type: Children's home

Registered provider: Five Rivers Child Care Limited

Registered provider address: 47 Bedwin Street, Salisbury SP1 3UT

Responsible individual: Sarah Stefano

Registered manager: Zoe Ratcliffe

Inspector

Guy Mammatt, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
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