

SC362965

Registered provider: Five Rivers Child Care Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is operated by a private national company of care and education services. It is registered to provide care and accommodation for one child or young person.

The manager was registered with Ofsted on 19 February 2014.

Inspection date: 17 December 2019

Date of last inspection: 30 April 2019

Judgement at last inspection: good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.

At the interim inspection, Ofsted judges that it has sustained effectiveness.

The child continues to receive good-quality care, and he is making good progress. He receives care from staff who provide him with genuine warmth and affection. He says that he likes living here and he likes the staff. The placing authority speaks well of the care and support that he receives.

The child continues to enjoy an active lifestyle. He says that that he likes the activities. Since the previous inspection, he has joined the local cubs and is learning to swim at a nearby swimming pool. In addition, he enjoyed a caravan holiday in the summer. He has a memory book that contains many photographs of his holiday, his visits to local attractions and the activities that he enjoys.

Staff ensure that the child regularly visits a range of healthcare professions. Since

the previous inspection, he no longer has prescribed medication, and there has been a positive outcome in relation to his physical and emotional well-being. This demonstrates good partnership working to improve his outcomes.

The child is looking forward to Christmas. He has decorated the two Christmas trees in his home and has made homemade Christmas cards. He thoroughly enjoyed his recent visit to a pantomime. The steps that staff have taken and planned will ensure that he has a memorable Christmas.

Positive behaviour is encouraged. Staff are provided with detailed behaviour support plans that guide them to support the child well in managing his emotions and feelings. These are regularly reviewed and updated to take account of his needs and behaviours. Since the previous inspection, there has been a significant reduction in the frequency of events where the child is restrained. However, not all the restraint records include the actual duration of the restraint.

The child is safe living here and he says that he feels safe. This is echoed by the placing authority. Leaders and managers ensure that the home's safe recruitment and selection practices safeguard children. The manager has not needed to make any child protection referrals but knows how to do this should it be required.

Leaders and managers take effective action following medication errors. However, the registered manager has not recorded the investigation into such incidents in the form of a management review to formally report on the actions taken, lessons learned and improvements made.

Since the previous inspection, the registered manager has undertaken a detailed review of the quality of care provided. She has a good understanding of the strengths and weaknesses of the home and has identified realistic targets for improvement. Although staff regularly seek the views of the child, the most recent review does not include his views.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/04/2019	Full	Good
25/07/2018	Full	Inadequate
29/06/2017	Full	Good
16/02/2017	Interim	Improved effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
13: The leadership and management standard The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home. In particular, the standard in paragraph (1) requires the registered person to– use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13(1), (2)(h)) In particular, following the incident of a child not receiving his medicines, produce a management review to formally report on the actions taken, lessons learned and improvements made.	31/03/2020
35: Behaviour management policies and records The registered person must ensure that– within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes– the date, time and location of the use of the measure. (Regulation 35(3)(a)(iii))	31/12/2019
45: Review of quality of care The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating– the feedback and opinions of children about the children's	31/01/2020

home, its facilities and the quality of care they receive in it. (Regulation 45(1), (2)(b))	
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Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC362965

Provision sub-type: Children's home

Registered provider: Five Rivers Child Care Limited

Registered provider address: 47 Bedwin Street, Salisbury SP1 3UT

Responsible individual: Sarah Stefano

Registered manager: Zoe Ratcliffe

Inspector

David Kidner, Social care inspector

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