

Inspection report for children's home

Unique reference number	SC362965
Inspection date	10/02/2014
Inspector	Maureen Hamer
Type of inspection	Interim
Provision subtype	Children's home

Date of last inspection	22/05/2013
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Service information

Brief description of the service

This home is owned by a private organisation which owns a number of children's homes. It is registered to provide care and accommodation for one young person at any one time who may have emotional and behaviour difficulties.

The inspection judgements and what they mean

Good progress	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
Satisfactory progress	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
Inadequate progress	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

Progress

Since their previous inspection the service is judged to be making **good progress**.

The overall rating for this home was judged as good at the last full inspection in May 2013. Staff have made progress in ensuring that documentation in children's files is signed and dated. This demonstrates accountability. Staff also ensure that sanctions are understood by staff and that children's views about sanctions are gained.

Young people feel that the home is providing them with stability and that this is helping them to plan for their future. Episodes of going missing have stopped and young people have improved their self-management of aggressive behaviour.

Good staffing levels are maintained throughout the day and night so young people receive continuity and consistency of care from a stable staff team. The majority of the staff team have been involved in the care of young people since their admission. Staff state that they are appropriately trained and competent to meet the needs of young people.

Staff have regular staff meetings that are young person focused. Staff report feeling engaged in positive discussions about young people's behaviour and this enables

them to provide a consistent approach to young people. Staff state that they are well supported.

Young people know how to complain and are fully supported to raise and discuss any concerns or complaints. The manager has effectively managed concerns raised by neighbours and young people have been engaged in restoring positive relationships. Complaints about noise and behaviour has stopped.

The home is currently undergoing some redecoration. Bedrooms are private and staff do not enter without the permission of the young people.

Young people continue to thrive from living in a warm and caring environment. They are well supported to make good progress emotionally and socially. Young people are fully supported and are learning to take responsibility for managing their frustrations and negative feelings in a more positive manner. Episodes of physical aggression have reduced and relationships with staff are positive and respectful.

Opportunities to do voluntary work in a local organisation are proving successful. Staff are enjoying working with the young people to develop independence skills such as cooking. Promoting a healthy diet is a priority in the home.

The independent visitor undertakes regular quality assurance monitoring of the care provided in the home as well as monitoring the progress of young people. The reports are evaluative and of good quality.

About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection*.