

SC361789

Cornwall Council

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is registered to provide care and accommodation for up to nine young people who have emotional and/or behavioural difficulties and learning difficulties.

The home is owned by a local authority. It is situated near a school for children who have additional needs and a children's home that offers short breaks. Some facilities and resources are shared between these three services.

Inspection date: 14 January 2019

This monitoring visit

At the full inspection on 29 and 30 November 2018, the children's home was judged to be inadequate. The purpose of this inspection was to monitor progress since the November inspection.

The responsible individual and the manager of the home have supplied Ofsted with a comprehensive action plan in response to the requirements made at the full inspection. The manager and responsible individual have support from senior managers in the organisation to implement the necessary changes. The manager of the home is in the process of completing an application to register with Ofsted.

Since the inspection, two out of six young people have left the home, one being a planned move and the other an emergency move as the home could not meet the young person's needs. The responsible individual has stated that there will be no further admissions at this time, to ensure that the current young people's needs are met. Some staff are on sickness leave due to work-related injury.

The work to meet the action plan is ongoing, and managers have focused on priority areas. These include ensuring that enough staff are in place to keep young people safe, helping young people to have better experiences and make progress, and working with other agencies to ensure that young people have the support and services they need. Staffing levels are now sufficient to ensure that young people are safe during the day and night. Young people are now going out more, and some

changes have been made to improve the environment. There remain a number of points in the action plan that are yet to be completed.

A serious incident occurred, when staff had to take a young person to hospital. This was not notified to Ofsted and so a new requirement has been made.

Ofsted is satisfied that enough action has been taken to date but notes that significant further progress is required to complete requirements. This work will be reviewed at the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/11/2018	Full	Inadequate
15/11/2017	Full	Good
16/02/2017	Interim	Sustained effectiveness
13/10/2016	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due Date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b)(2)(c)(i)(ii)) In particular: ■ Ensure that young people have a sensory room or space to go to that meets their needs. ■ Review any restrictive or institutional areas of the home, so that children can live in a homely environment.	02/01/2019
The children's views, wishes and feelings standard is that children receive care from staff who— develop positive relationships with them; engage with them; and take their views, wishes and feelings into account in relation	02/01/2019

to matters affecting the children's care and welfare and their lives. In particular, the standard in paragraph (1) requires the registered person to ensure that staff— regularly consult children, and seek their feedback, about the quality of the home's care. (Regulation 7 (1)(a)(b)(c)(2)(a)(iv))	
The enjoyment and achievement standard is that children take part in and benefit from a variety of activities that meet their needs and develop and reflect their creative, cultural, intellectual, physical and social interests and skills. In particular, the standard in paragraph (1) requires the registered person to ensure— that each child has access to a range of activities that enable the child to pursue the child's interests and hobbies. (Regulation 9 (1)(2)(b))	02/01/2019
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure that staff— are familiar with, and act in accordance with, the home's child protection policies; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1)(2)(a)(vii)(b)) In particular: ■ Ensure that placement plans, risk assessments and positive behaviour plans give staff precise guidance to ensure that they can be confident in consistently delivering the best care to young people. ■ If an allegation or concern is raised, ensure that it is investigated in accordance with safeguarding and child protection procedures. ■ Ensure that the needs of one young person do not impact negatively on the welfare of other young people in the home.	02/01/2019

The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff work as a team where appropriate; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide care for each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; demonstrate that practice in the home is informed and improved by taking into account and acting on— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(a)(b)(c)(d)(e)(f)(h)) In particular: ■ Ensure that young people have, during the day and night, sufficient staff to look after them, with the right balance of experience and qualifications based on assessment of young people's needs. ■ Ensure that all concerns and complaints are recorded and responded to in a transparent way. ■ Ensure that there is effective communication between	02/01/2019
---	-------------------

the home and school on a daily basis. ■ Review incident and physical intervention reports to ensure that they reflect the practice in the home and that they contain all of the required information. ■ Analyse incidents and review data available to help identify patterns and triggers. ■ Ensure that staff receive training about autism spectrum disorder at a specialist level, as required in their roles.	
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child— is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40(4)(a-d)(i)(ii)(e))	25/01/2019

Recommendations

- Any home using CCTV or other monitoring equipment should have a written policy describing how this will support the safeguarding and well-being of those living and working in the home in accordance with regulation 24. Homes must gain consent to any monitoring or surveillance by the placing authority in writing at the time of placement. ('Guide to the children's homes regulations including the quality standards', page 16, paragraph 3.16) In particular, ensure that any person with parental responsibility is aware of the use of door alarms for young people.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC361789

Provision sub-type: Children's home

Registered provider: Cornwall Council

Registered provider address: Accounts Payable, PO Box 727, TRURO TR1 9GP

Responsible individual: Tony Phillips-Jones

Registered manager: Post vacant

Inspector

Sarah Canto, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit

<http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://www.gov.uk/government/organisations/ofsted>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2019