

Children's homes – Interim inspection

Inspection date	22/02/2017
Unique reference number	SC359818
Type of inspection	Interim
Provision subtype	Children's home
Registered provider	Cambian Childcare Ltd
Registered provider address	4th Floor, Waterfront, Hammersmith Embankment, London W6 9RU

Responsible individual	Alison Blyth-Bishop
Registered manager	vacant
Inspector	Paul Robinson

Inspection date	22/02/2017
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged good at the full inspection. At this interim inspection, Ofsted judges that it has sustained effectiveness. Since the last inspection, the home has experienced a period of instability as a result of the registered manager leaving. There have been two interim managers covering the vacant post, and the current permanent manager has only recently started in post. The new manager has quickly established leadership in the home. This has helped to secure stability so that young people are able to make progress physically, emotionally and socially. There has been one new admission since the last inspection. This was planned as a short-term placement, and the young person has been successfully transferred to a new permanent placement. Staff adopt a caring and therapeutic approach in order to meet the emotional health needs of young people. When shortfalls in accessing clinical input have emerged, the staff have acted swiftly to address this shortfall. This has helped to ensure that young people are quickly assigned a clinical lead. Staff have developed good links with the police, school and specialist drug and alcohol service. The majority of feedback is exceptionally positive. The manager does not always ensure that when staff use physical restraint this measure of control is scrutinised in a timely manner to consider whether it is appropriate and proportionate. Consequently, the manager is not able to reflect on staff practice and to ensure that practice remains child focused. The one requirement and recommendation raised at the full inspection are not yet fully addressed. Specifically, one member of staff continues to work towards the national vocational qualification in residential childcare. However, the staff member is expected to complete by May 2017. While the manager has identified a plan to improve the home's environment, young people are still not experiencing a homely and welcoming environment. For example, carpets are worn in places, and the bathroom has a broken mirror and no blinds.	

Information about this children's home

The home is one of a group of homes operated by a large independent organisation. This home provides care and accommodation for up to four young people who have emotional and behavioural difficulties.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
09/11/2016	Full	Good
30/03/2016	Interim	Sustained effectiveness
07/07/2015	Full	Good
10/03/2015	Interim	Declined in effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions which must be taken so that the registered person(s) meet(s) the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
6: The quality and purpose of care standard In order to meet the quality and purpose of care standard, the registered person must— (2)(c)(i) ensure that the premises used for the purposes of the home are designed and furnished so as to meet the needs of each child.	01/05/2017
The registered person must ensure that an individual who works in the home in a care role has the appropriate qualification. An individual has the appropriate qualification if, by the relevant date, the individual has attained— (a) the level 3 diploma for residential childcare (England); or (b) a qualification which the registered person considers to be equivalent to the level 3 diploma. The relevant date is (a) in the case of an individual who starts working in the care role in a home after 1 April 2014, the date which falls two years after the date on which the individual started working in a care role in the home; or (b) in the case of an individual who was working in a care role in a home on 1 April 2014, 1 April 2016. (Regulation 32(3)(b)(4)(a)(b)(5)(a)(b))	01/05/2017
The registered person must ensure that within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes, a description of the measure and its duration, details of any methods used or steps taken to avoid the need to use the measure, the effectiveness and any consequences of the use of the measure; and that within 48 hours of the measure, the registered person has spoken to the user about the measure, and has signed the record to confirm it is accurate;	01/05/2017

and that within five days of the measure the registered person adds to the record to confirmation that they have spoken to the child about the measure. (Regulation 35(3)(a)(iv)(v)(vii)(b)(i)(ii)(c))	
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What the inspection judgements mean

At the interim inspection, we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the 'Inspection of children's homes: framework for inspection'.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference that adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

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