

SC359818

Cambian Childcare Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is part of a large organisation providing care services. The home provides care for up to four young people. It is situated in a busy multicultural and ethnically diverse suburb.

The statement of purpose indicates that staff provide young people with structure, boundaries, care and support, and that staff help young people to prepare for the next step in their lives, whether it is a return home, a move to another placement or the transition to independence.

The home has had no registered manager since 10 January 2019. A manager has been appointed who has applied to register with Ofsted.

Inspection date: 1 July 2019

This monitoring visit

This home was judged requires improvement to be good at the last full inspection. At the last interim inspection, it was judged that it had sustained effectiveness.

On 25 April 2019, Ofsted undertook a monitoring inspection in response to a serious incident that had occurred involving a young person at the home. Inspectors identified serious shortfalls in safeguarding, behaviour management and monitoring and reviewing the home. Ofsted served a suspension notice and issued a compliance notice.

On 28 May 2019, Ofsted undertook a further monitoring visit. The inspector found that staff have received training in behaviour management, to enable them to better manage young people's risk-taking behaviours. Although managers and staff had met the compliance notice, staff and the manager failed to address all the shortfalls identified at the last interim inspection. Consequently, the suspension notice remained in place.

This monitoring inspection was conducted to assess the progress made by the provider in addressing the previously identified shortfalls.

Senior managers, the manager and staff have worked hard and have met all the requirements. No new requirements have been raised. As a result, the suspension notice has been lifted.

The manager and staff have all received relevant training in a range of areas, including pathway planning, understanding young people's barriers to education, developing positive relationships with young people, the use of appropriate sanctions, safe use of restraint, report writing and recording, missing from care protocols and the purpose of return home interviews. As a result, staff now understand their roles and responsibilities in meeting young people's needs and keeping them safe.

Staff told the inspector the actions they would take to meet young people's holistic needs and safeguard them. For example, using education plans, attendance trackers, personal education plans and education health care plans, in liaison with partner agencies, to monitor and review young people's progress.

Managers have re-evaluated the systems for monitoring and reviewing the service. They have implemented effective tools to oversee the running of the home and ensure that staff provide good-quality care to young people in line with the aims and objectives set out in the home's statement of purpose.

Improved monitoring means that managers now know the strengths of the service, as well as areas for development. This helps to inform development plans and drive forward improvement.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/03/2019	Interim	Sustained effectiveness
09/05/2018	Full	Requires improvement to be good
02/01/2018	Full	Requires improvement to be good
07/09/2017	Full	Inadequate

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC359818

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: 4th Floor, Waterfront, Manbre Wharf, Manbre Road, Hammersmith, Middlesex W6 9RU

Responsible individual: Jolanda Brookes

Registered manager: Post vacant

Inspector

Rumbi Mangoma, social care inspector

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