

SC358638

Registered provider: Crystal Care Solutions Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is operated by a private company and provides care for one child. The home specialises in providing a therapeutic environment for children.

The manager registered with Ofsted in November 2020. She is suitably qualified and experienced to oversee the home.

There have been no children living at the home since November 2024.

Inspection date: 17 December 2025

This monitoring visit

The visit took place to review a condition of registration that was imposed in April 2025. The condition states that the provider must inform Ofsted of their intention to admit children into the home at least three months before they admit children into the home. The reason for this was that the provider had no plans to admit children into the home for some time.

The provider informed Ofsted on 23 October 2025 of their intention to admit children into the home. The purpose of this visit was to review that the home is suitable for children to move in.

The home environment is clean, warm and welcoming. The home has been extensively redecorated since the last inspection. Carpets have been replaced, fencing has been updated and walls have been repainted. While the home is generally very well maintained, the upstairs bathroom has not benefited from the same level of refurbishment as the rest of the property. The shower door was not closing properly, and the tray and grout were stained. The bath plug was corroded, though functional. The manager has a clear plan to address these concerns.

There are effective systems for monitoring health and safety in the home. External professionals have completed assessments, and the manager has ensured that

action is taken in response to recommendations. The home environment is safe and free from hazards.

The registered manager has effective systems for the oversight of the home. She is dual registered with another home for the organisation and is supported by a suitably experienced deputy manager.

There are sufficient experienced staff to provide care for a child in line with the statement of purpose. Staff have had the opportunity to work at another home for the organisation and have completed training that will help to prepare them for their roles. There are appropriate plans for development of staff, including regular supervision.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
24/07/2024	Full	Requires improvement to be good
17/10/2023	Full	Good
09/11/2022	Full	Good
22/06/2021	Full	Good

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that all areas of the home meet the needs of children and are nurturing and homely. In particular, the bathroom should be well maintained. ('Guide to the Children's Homes Regulations, including the quality standards', page 15, paragraph 3.9)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC358638

Provision sub-type: Children's home

Registered provider: Crystal Care Solutions Limited

Registered provider address: Bank House, Market Square, Congleton, Cheshire CW12 1ET

Responsible individual: James O'Leary

Registered manager: Genna Goodall

Inspector

Laura Norcop, Social Care Inspector

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