

Children's homes - interim inspection

Inspection date	15/02/2016
Unique reference number	SC356565
Type of inspection	Interim
Provision subtype	Children's home
Registered person	Eagle Children's Home
Responsible individual	Millicent Vernon
Registered manager	Millicent Vernon
Inspector	Julia Wright

Inspection date	15/02/2016
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged Good at the full inspection. At this interim inspection Ofsted judge that it has sustained effectiveness. At the previous inspection of this home, the overall judgement was good. At this interim inspection, Ofsted judged that it has sustained effectiveness. The requirements made at the last inspection have all been met. The registered manager monitors and reviews all practice in the home to ensure that good standards are maintained for young people's benefit. Supervision is undertaken with all staff monthly, meaning that young people are cared for by knowledgeable staff whose performance is reviewed. The registered manager keeps the statement of purpose under review and sends a copy to Ofsted. A suitable area risk assessment is in place meaning that young people are cared for in a home where any community risks have been evaluated, improving their safety. Young people continue to live in a comfortable home where their needs are consistently met. The registered manager and staff make considerable efforts to ensure that care and support received by each young person is relevant to their needs, and any shortfalls in provision of services, are swiftly and robustly addressed. The registered manager and staff continue to work well in partnership with professionals and young people, to ensure young people are kept safe. There have been occasions where young people have placed themselves at risk of harm by going missing and engaging in other risk taking behaviour. Joint working, including with police, and other actions have protected young people. Young people have support from drug agencies where relevant, and where they do not wish to engage with this support, staff seek alternative opportunities, reinforcing their safety. Young people new to the home have well planned introductions. They said that they visited a number of times before moving in and looked forward to joining the home. They felt well prepared and familiar with the home. One said, 'I am having fun here, I like all the staff'. The registered manager and staff remain proactive in ensuring young people have access to all health services they need, including child and adolescent mental	

health services. This means that young people have contact with specialist services, support and information to help them address their difficulties. It also means that staff have relevant and updated assessments allowing them to meet young people's needs.

Not all young people are in education, and staff are tireless in identifying and supporting alternative appropriate education placements for young people ensuring they are able to continue to progress and learn. Continuing close cooperative relationships between staff and school staff means that difficulties are quickly identified and addressed. Where young people are placed at schools a long way from the home, the registered manager and staff have liaised effectively with others to identify schools closer to home. This means that young people do not have long journeys every day, increasing their tiredness and frustration.

Young people continue to learn to develop socially acceptable behaviour. Staff work effectively as a team to support young people. Clear behaviour management plans and risk assessments identify strategies to deescalate situations and promote a harmonious environment. Consistent teamwork reinforces positive messages, and these are further reinforced by regular one to one key work sessions with young people. Young people begin to understand the rules of the home and that they are in place to promote safety for all.

Independence planning continues to be a strength of the home. Young people learn age appropriate skills including budgeting, cooking, self-care skills, all in accordance with their plans. This helps young people build confidence in their skills and abilities in their transition to young adulthood.

Staffing remains stable at the home with few changes. Any staff shortages are covered by staff meaning that young people continue to receive consistent care from staff they know well.

No requirements or recommendations are made at this inspection.

Information about this children's home

The children's home is run by a private organisation and is registered to provide care and accommodation for up to two young people with emotional and/or behavioural difficulties.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/06/2015	CH - Full	Good
19/03/2015	CH - Interim	Improved effectiveness
04/06/2014	CH - Full	Adequate
13/01/2014	CH - Interim	Good progress

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

Any complaints about the inspection or the report should be made following the procedures set out in the guidance *raising concerns and making complaints about Ofsted*, which is available from Ofsted's website: www.gov.uk/government/organisations/ofsted. If you would like Ofsted to send you a copy of the guidance, please telephone 0300123 4234, or email enquiries@ofsted.gov.uk.

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, workbased learning and skills training, adult and community learning, and education and training in prisons and other secure establishments. It inspects services for looked after children and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 4234, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at www.gov.uk/government/organisations/ofsted.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/government/organisations/ofsted

© Crown copyright 2016