

SC356565

Eagle Children's Home

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is run by a private organisation and is registered to provide care and accommodation for two young people who have experienced childhood instability, resulting in trauma and associated complex behaviours.

The manager registered with Ofsted in 2013 and is suitably experienced and qualified.

Inspection date: 8 April 2021

On 25 February 2021, Ofsted undertook a monitoring visit in response to an escalating pattern of concerns as noted in the safeguarding notifications sent to Ofsted by the home. This included incidents of a young person going missing from the home and placing himself at potential risk of exploitation. As a result of that visit, a compliance notice was issued.

The purpose of this visit was to review the provider's progress in completing the actions set out in the compliance notice. The inspection was completed remotely. The inspector spent time reviewing documents and records and speaking by phone with the registered manager, staff and a young person.

At the time of this visit, one young person was living in the home. The young person is settled, happy and making appropriate progress. There has been no safeguarding or missing from home incidents related to this young person. One young person has moved out of the home since the last visit.

The registered manager has ensured that the required actions have been taken to meet the steps set out in the compliance notice. There are now appropriate safeguarding measures in place to reduce the potential risk of harm to the young person.

Staff have now completed training to help them understand how to manage situations where young people go missing from the home. Staff told the inspector that this training was helpful, and they now have a better understanding of how to respond should a young person go missing from the home.

Since the last visit, one young person, who no longer lives at the home, went missing from the home on three occasions. In response to these incidents, staff took effective action to locate the young person. This included making proactive searches of the local area and ringing him on his mobile phone. Staff demonstrated their ability to follow and act in accordance with the agreed plans to manage such situations.

The registered manager ensures that risk assessments are updated regularly. Staff have a good understanding of these assessments and the strategies in place to manage known risks for the young person.

Staff support young people to help them understand the impact of their behaviours for themselves and others. Staff give young people advice on what they can do differently to keep themselves safe.

Three requirements raised at the last visit have been met. The improvements mean that the registered manager now has a better understanding of the quality of care provided to young people, he ensures that Ofsted is informed of any significant events and staff are more effective at developing positive relationships with young people.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
31/07/2019	Full	Good
24/07/2018	Full	Good
02/05/2017	Full	Good
08/02/2017	Interim	Declined in effectiveness

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC356565

Provision sub-type: Children's home

Registered provider: Eagle Children's Home

Responsible individual: Millicent Vernon

Registered manager: Millicent Vernon

Inspector

Michelle Spruce, Social Care Inspector

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