

SC067839

Registered provider: Future In Mind Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is part of a private organisation. Staff provide care for up to two children between the ages of six and 17 years. The children who live at the home have had adverse childhood experiences and, consequently, may display complex behaviours. At the time of the inspection, one child lived in the home.

The home's manager is not yet registered with Ofsted.

Inspection dates: 6 and 7 November 2023

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 3 August 2022

Overall judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/08/2022	Full	Requires improvement to be good
13/07/2021	Full	Good
17/12/2019	Full	Good
01/08/2018	Full	Outstanding

Inspection judgements

Overall experiences and progress of children and young people: good

The child living in the home has positive relationships with the adults around them. Staff support the child during difficult periods of their lives. The child told the inspector that they feel happy and safe in their home environment, and they can identify someone to speak to. As a result, the child has developed positive trusting relationships with the adults in the home.

The child has been supported to make progress in education. Staff have regular communication with education staff. This has enabled staff to remain up to date with the child's progress at school and support the child promptly if required.

Staff have supported one child to have a planned and positive move out of the home. The child was involved fully in the planning of the move. Staff supported the child to develop their independence skills, which helped the child to move back to their family home.

The child in the home enjoys a range of activities in the local community. The child has been encouraged to participate in local youth groups. This has developed their confidence and social skills.

There have been improvements in the home environment since the previous inspection. Some areas of the home have been redecorated to provide a modern and family feel. The child living at the home has created artwork, which has been displayed around the home. As a result, the child feels a sense of belonging.

How well children and young people are helped and protected: good

When the child goes missing from home, staff follow missing-from-home protocols to ensure that the child is located and returned home as soon as possible. Staff ensure that they spend time with the child when they return to the home to understand the reasons behind the missing incidents.

Complaints made by the child living in the home have been handled well by managers. Managers ensured that the child was kept informed of the progress of the complaint, and a response was provided. As a result, the child felt assured that their voice had been heard.

Staff use their relationships with the child to positive effect during challenging situations. When physical interventions are necessary, staff apply their training to each individual situation, ensuring that physical interventions are appropriate. This has allowed their relationships to rebuild following any physical intervention. The manager evaluates all physical interventions to ensure that she has good oversight of staff practice.

Consequences are only given when necessary. When they are used, staff ensure that the child understands the reasons for the consequence. The recording of some consequences could be improved to provide a clearer view of why the consequence had been given.

The effectiveness of leaders and managers: good

The current manager has been supporting the home for over six months. Her oversight has had a positive impact on the home. She is committed to providing better outcomes for the children who come to live at the home. Staff feel supported by the manager. They are consistently encouraged to develop their skillset.

The manager ensures that staff are provided with effective training opportunities. The manager has good oversight of staff training. This has allowed her to develop her own training for staff around working with the children individually. As a result, staff's knowledge has benefited from this and they have been more equipped to work with the child in the home.

Recruitment is safely carried out in the home. Potential staff are carefully sourced to ensure that they can meet the needs of the child in the home. Staff files are regularly audited to ensure that safer recruitment processes are followed.

Staff receive good-quality professional supervision. Supervisions are practice-led and enable a reflective discussion about staff's progress and their development. Managers and staff discuss development needs to support staff to improve their practice.

Monitoring systems are effective in the home. The quality of care is regularly reviewed through the home's weekly and monthly audits. This has supported the manager to identify any shortfalls promptly.

What does the children's home need to do to improve?

Recommendations

- Staff should be familiar with the home's policies on record-keeping and understand the importance of careful, objective, and clear recording. Staff should record information on individual children in a non-stigmatising way that distinguishes between fact, opinion and third-party information. Information about the child must always be recorded in a way that will be helpful to the child. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)

Information about this inspection

The inspector has looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: SC067839

Provision sub-type: Children's home

Registered provider: Future In Mind Limited

Registered provider address: Future In Mind, 65 Market Street, Hednesford, Cannock, Staffordshire WS12 1AD

Responsible individual: Carly Adams

Registered manager: Post Vacant

Inspector

Chanel Bryant, Social Care Inspector

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