

SC067561

Registered provider: Keys Education Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is run by a private company that has other children's homes in the surrounding area. It is registered to provide care and accommodation for up to three children who have emotional and/or behavioural difficulties.

Inspection date: 14 January 2019

Judgement at last inspection: good

Date of last inspection: 5 June 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has sustained effectiveness.

Children and young people living in the home have made steady progress since the last inspection. This is because they are looked after by adults who know them very well, care for them and understand how to support them when they are upset or worried.

The registered manager leads and manages the staff team very well. Since the last inspection, there have been few changes to the staff team. Sickness, absence and the use of agency staff are rare. Because of this consistency, the children and young people have formed long-lasting and trusting relationships.

Staff spoke extremely positively of the support that they receive, the training opportunities that are available and the regular supervision that is provided by management.

Two young people have lived in the home for between two and five years. By providing these young people with a settled and safe home to live in, progress has been made across all areas. For example, young people go to school or college regularly and achieve good results. Furthermore, young people are helped to visit their families and friends.

Support by staff who care helps the young people to navigate their way through their teenage years sensitively and without judgement. This has meant that all the young people have grown in maturity and enjoy time away from the home with friends.

The registered manager and staff team work hard to make sure that children and young people who move in and out of the home do so in a planned and considered way. Sufficient challenge takes place by the registered manager when making sure that these moves include the voice of the child and young person, and time is given to not rush this process. Plans for one young person to move on as she turns 18 remain in their infancy and are not yet wholly established. However, the registered manager demonstrates strong advocacy skills and is working with the local authority to finalise the plans.

Since the last inspection, the use of physical intervention and incidents of children and young people going missing from the home have been rare. On the occasions when staff have had to report an incident, this has been done so promptly and appropriately.

The children and young people live in a home that is very homely and well kept. The staff work hard ensuring that the home is safe, warm and welcoming for the children, young people and their visiting friends and family members.

The registered manager demonstrates a keenness to further develop the home and the skill set of the staff team. Two requirements made at the last inspection have been addressed.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
05/06/2018	Full	Good
24/05/2017	Full	Requires improvement to be good
20/02/2017	Interim	Sustained effectiveness
20/09/2016	Full	Good

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC067561

Provision sub-type: Children's home

Registered provider: Keys Education Limited

Registered provider address: Keys Group, Maybrook House, Queensway, Halesowen, Worcestershire B63 4AH

Responsible individual: Katie Howard

Registered manager: Shellina Brown

Inspector(s)

Linda Bond, social care inspector

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