

SC066916

Registered provider: Fullwood Care

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned children's home which provides care for up to four children who may have social and emotional difficulties and/or learning disabilities.

The manager registered with Ofsted in May 2011.

At the time of the inspection, there were three children living at the home.

Inspection date: 25 March 2024

Date of last inspection: 18 October 2023

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Children said that they like living in their home and feel safe. They have good relationships with the adults in the home and like the local area. One child said, 'The staff are amazing here and I like every one of them.'

One child has recently moved out of their home in a planned way and successfully returned to live with their family. The manager has since moved another child into the home following a full assessment of their needs. This included consideration of the needs of other children living in their home. As a result, the child has settled in well and gets along with the other children.

Staff encourage children to attend schools and colleges. They are now making progress with their education and learning skills. Children are also making new friends and improving their social skills.

Staff help children to develop independent living skills. They support them with cooking, cleaning, budgeting and personal hygiene. This means that children are prepared for their futures and keep their bedrooms clean and tidy.

Children do not have access to all areas of their home. Staff are able to lock kitchen doors which unnecessarily restricts children's privacy and access in their home.

Staff are trained to de-escalate incidents, and to only use physical intervention as a last resort. As a result, staff have not used any physical interventions in several months. This helps staff to develop positive and trusting relationships with the children.

Staff feel supported by leaders and managers. They attend monthly supervision and team meetings. This helps staff to reflect on incidents and their performance.

Leaders and managers have improved their monitoring and review systems. This means that they have better oversight of incidents and direct work with children, for example.

Staff attend a variety of training. This includes core training, plus training tailored to meet children's specific needs. This helps staff to understand children's needs and to provide a consistent approach.

Staff respond well when a child is missing from home. They follow clear procedures which helps children to return home safely. Staff also discuss incidents with children to help them to keep themselves safe. As a result, one child's incidents have completely reduced in the last month.

The manager has not considered the views of children, their parents or other stakeholders to improve staff practice when completing their review of the quality of care.

All requirements from the last inspection have been met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/10/2023	Full	Requires improvement to be good
11/10/2022	Full	Good
21/06/2022	Full	Inadequate
15/03/2022	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that— the privacy of children is appropriately protected; children can access all appropriate areas of the children's home's premises; and any limitation placed on a child's privacy or access to any area of the home's premises— is intended to safeguard each child accommodated in the home; is necessary and proportionate; is kept under review and, if necessary, revised; and allows children as much freedom as is possible when balanced against the need to protect them and keep them safe. (Regulation 21 (a)(b)(c)(i)(ii)(iii)(iv)) Specifically, to remove locks on doors which restrict access and egress to and from the kitchen area.	30 April 2024
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and	30 June 2024

any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.

The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff.
(Regulation 45 (1) (2)(a)(b)(c) (5))

Children's home details

Unique reference number: SC066916

Provision sub-type: Children's home

Responsible individual: John Joel

Registered manager: Elaine Cooke

Inspector

Mark Woodbridge, Social Care Inspector

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