

Children's homes - monitoring

Inspection date	21/07/2015
Unique reference number	SC066912
Type of inspection	Monitoring
Inspector	Matthew Hedges

This monitoring visit

This home was judged inadequate at the full inspection on 29 June 2015 and is subject to a restriction of accommodation order. There are concerns that safeguarding policies and practices are insufficient, staffing is inconsistent, support to staff is lacking and physical restraint records and practices are poor. Other concerns relate to the welfare and protection of young people and the support provided to them. There are also concerns regarding management oversight and monitoring and other aspects of policy and procedure including the handling of complaints.

In order to evaluate the progress the home has made in addressing these concerns, and monitor compliance with the restriction of accommodation order, a monitoring visit was undertaken on 21 July 2015.

The home is complying with the restriction of accommodation order. No young people have moved into the home since the last inspection.

The manager has started to recruit a number of new staff. These staff are not yet in place. As a result, the home continues to have a number of staff vacancies. While consistent care can be offered to current residents, staffing levels would continue to prevent new young people from moving to the home safely.

The home has taken action to begin to address the vast majority of the shortfalls identified. Although not yet complete, the progress made is satisfactory. As a result, the experiences of young people have improved, for example through greater consistency in the staff team and improvements to the home's environment. Staff support has also improved and all staff have received supervision. This helps staff to develop their practice.

A review of all physical restraints and associated safeguarding practices is currently underway. As part of this review, the local authority's Designated Officer has been consulted with. This review has highlighted key actions to ensure the support offered to young people improves. This increased managerial oversight offers better protection to young people.

Leadership and management of the home are stronger. The manager is more effectively monitoring the day-to-day running of the home. This has benefited young people. For example, through an increasing awareness of the support they require. In addition, young people are better supported to express their views, wishes and concerns and to raise complaints. This ensures that young people feel their views are valued.

No further shortfalls were identified at this inspection.

Information about this children's home

- The home may only provide care and accommodation for up to 2 children.
- The home may provide care and accommodation for children with emotional and/or behavioural difficulties.
- The home is owned and operated by a private provider.

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*. The registered person(s) must comply with the given timescales.

Requirement	Due date
No new requirements were made at this inspection	N/A

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the home since their last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

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