

SC066469

Keys Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This children's home is operated by a private company. It provides care and accommodation for up to three children or young people who may have emotional and/or behavioural difficulties.

Inspection date: 14 November 2019

This monitoring visit

This children's home was judged good at the full inspection on 19 February 2019. A monitoring inspection visit has taken place after a fire at the home. This is to check that the home is safe and suitably furnished before the children and young people return.

The electrical, gas and fire installations in the home have been inspected and deemed to be in good working order. Individual risk assessments and the fire risk assessment have been reviewed and updated with clear guidance for the staff to follow.

All communal rooms and bedrooms have been cleaned, decorated and are furnished to a suitable standard throughout. All carpets have been cleaned to remove smoke damage.

The home's environment is safe and in an appropriate condition to re-admit one child back into residence.

One bedroom is still having ongoing repairs and refurbishment. The responsible individual has the work planned to renovate this room without delay.

The manager and staff have completed direct work with the children and young people in relation to fire safety.

The requirements and recommendations made at the last inspection have not been checked on this visit. Therefore, they will be carried forward to the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/02/2019	Full	Good
07/06/2017	Full	Good
30/01/2017	Interim	Sustained effectiveness
12/07/2016	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered persons must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards.' The registered persons must comply within the given timescales.

Requirement	Due date
Before implementing, or making an amendment which the registered person considers to be substantive to, the missing child policy, the registered person must— have regard to any relevant local authority or police protocols on missing children in the home. (Regulation 34 (5)(b))	31/03/2019

Recommendations

- When a child returns to the home after being missing from care or away from the home without permission, the responsible local authority must provide an opportunity for the child to have an independent return home interview. Homes should take account of information provided by such interviews when assessing risks and putting arrangements in place to protect each child. ('Guide to the children's homes regulations including the quality standards', page 45, paragraph 9.30)

In particular, ensure that the manager requests that the placing authorities carry out return home interviews.

- The registered person should ensure that staff can access appropriate facilities and resources to support their training needs and should understand the key role they play in the training and development of staff in the home. ('Guide to the children's homes regulations including the quality standards', page 53, paragraphs 10.8 and 10.11)

In particular, ensure that staff receive training so that they understand the risks relating to county lines and other forms of criminal exploitation.

- Staff should be familiar with the home's policies on record keeping and understand the importance of careful, objective, and clear recording. Staff should record information on individual children in a non-stigmatising way that distinguishes between fact, opinion and third-party information. Information about the child must always be recorded in a way that will be helpful to the child.

Children should be actively encouraged to read their records and to add further information to them. They should be regularly reminded of their rights to see information kept about them and be given information about how they might be supported to access their records in later life. ('Guide to the children's homes regulations including the quality standards', page 42, paragraphs 14.4 and 14.6)

In particular, ensure that key-work sessions and daily observations are consistently recorded in ways that are meaningful to the child or young person.

- Under regulation 46, the registered person should review the appropriateness and suitability of the location and premises of the home at least once a year. The review should include the identification of any risks and opportunities presented by the home's location and strategies for managing these. Providers should refer to the non-statutory advice about the location assessment process. ('Guide to the children's homes regulations including the quality standards', page 64, paragraph 15.1)

In particular, ensure that the location risk assessment includes any information or intelligence on criminal exploitation, including county lines.

Information about this inspection

The purpose of this visit was to monitor the action taken after a recent fire in the home.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC066469

Provision sub-type: Children's home

Registered provider: Keys Care Limited

Registered provider address: C/o Pinsett Mason Llp, The Soloist Building, 1 Lanyon Place, Belfast, Northern Ireland BT1 3LP

Responsible individual: Mark Ullah

Registered manager: Zoe Machen

Inspector

Debbie Foster: social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://www.gov.uk/government/organisations/ofsted>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: eepurl.com/iTrDn.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2019