

SC066393

Registered provider: Cambian Childcare Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home provide care and accommodation for up to three young people who have emotional and/or behavioural difficulties.

Inspection date: 6 March 2018

Judgement at last inspection: good

Date of last inspection: 3 May 2017

Enforcement action since last inspection: none

This inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has sustained effectiveness.

Young people are happy and settled. Young people share extremely positive relationships with staff and report having good experiences as a result of living at the home. Staff encourage young people to take part in activities that help them to stay active and to follow their interests. One young person told the inspector, 'It really is a nice home. Anyone who came here to live would be lucky. The staff are nice, they are firm and strict but they are fair.'

Staff advocate on behalf of young people in order to ensure that their needs are met. Young people feel listened to and know that staff will consider their wishes and feelings. A young person told the inspector, 'They take things seriously and listen to me. If there is a complaint, they will action it. They are all really good because people don't always

listen to what I have got to say.'

Since the last inspection, one young person has moved out of the home. This was a carefully balanced decision, which was made in the best interests of the young person and in full consultation with other professionals. One young person has moved into the home. Although this move was planned, unforeseen circumstances resulted in the placement starting sooner than expected. The move into the home was handled very well. The young person said, 'They made me feel welcome when I arrived. In comparison to other homes, it's a lot nicer here. It feels more like a home rather than a children's home.'

Staff continue to support young people to develop the independence skills that will be of great value to them as they enter adulthood. Because of the hard work, care and commitment of staff, young people have successfully re-established relationships with people who are very important to them. This has helped young people to start to look forward to the future. A social worker said, 'They have really supported him with his relationships with his family. They form an impressive staff group which is really caring and wants to make sure he is ready for the world ahead.'

Staff support young people to manage their emotions and behaviours. Proactive behaviour management plans that focus on young people's strengths are embedded into practice. Appropriate strategies are used to de-escalate challenging behaviours. Physical intervention is only used as a last resort. Management monitoring of all incidents helps to ensure that practice in this area is of a good standard.

Young people continue to make progress in many areas of their lives. There have been no incidents of young people going missing from home or self-injurious behaviours since the last inspection. A social worker said, 'The home has been great, he has come on so well. He has been there for some time and is very settled. He also has really good relationships with the staff.'

Staff recognise the importance for young people of being able to access education and training. This support has enabled two young people to secure employment and attend training. One young person said, 'They definitely helped me to get the job I have now. They handed out my CV with me and bought me new clothes for the interview.' Staff have helped one new young person to get straight back into school. This commitment to learning and opportunities is helping to improve young people's future options.

Comprehensive, multi-agency packages of support, good partnership working and individual work carried out by staff mean that young people are provided with a good level of help and protection. An education coordinator said, 'I cannot speak highly enough of them to be honest. Staff are really nurturing and really supportive. They know the young people so well and ensure they get the services that they vitally need.'

The manager is an enthusiastic, 'hands-on' individual who has an excellent understanding of the young people in the home. The staff team is very knowledgeable and presents as committed and motivated to improving the lives of young people. The

excellent combination of having a sound staff team and strong leadership means that young people live in a homely, warm, friendly and happy environment where the care and support make a positive difference to their lives.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/05/2017	Full	Good
15/02/2017	Interim	Sustained effectiveness
28/11/2016	Full	Requires improvement
11/02/2016	Interim	Sustained effectiveness

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC066393

Provision sub-type: children's home

Registered provider: Cambian Childcare Limited

Registered provider address: Cambian Group, 4th Floor Waterfront Building,
Chancellors Road, Hammersmith Embankment, London W6 9RU

Responsible individual: Sorrelle Fern

Registered manager: Kelly Homer

Inspector

Davinia Lawton, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

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