

SC066242

Registered provider: Progressive Futures Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is run by a private company. It is registered to provide care for up to two children who may have social and emotional difficulties.

There is currently no manager in post.

Inspection date: 15 December 2022

This monitoring visit

This home was judged to have serious and widespread concerns at the assurance inspection on 18 October 2022. Following this visit, Ofsted issued three compliance notices under section 22a of the Care Standards Act 2000. These related to regulation 12 (the protection of children standard), regulation 13 (the leadership and management standard) and regulation 14 (the care planning standard).

This visit was carried out to monitor the action taken by the provider to meet the compliance notices.

There are now clear risk assessments for children which contain all of their current risks. The risk assessments have clear strategies and guidance for staff to follow to reduce risks to children. The risk assessments are updated after incidents so that remain up to date.

Staff understand their roles and responsibilities in keeping children safe. Children have not been missing from home. However, should this occur, there are clear protocols in place.

When incidents have occurred, the records of these are clear and show what actions staff have taken to de-escalate the situation and minimise risk. These are overseen by the director of the company, who is also the acting manager.

Care plans for children are current and reflect the children's needs. This means that staff have up-to-date information on how to meet children's needs. Children's aims and objectives are clear in the care plans, and this allows managers to monitor progress. Children's needs in relation to education and health are being met.

Management oversight of the quality of care that children receive has improved. The acting manager reviews documents relevant to the children's care. However, the oversight should be more evaluative. Children's views in relation to their care are documented.

In Ofsted's opinion, the provider has demonstrated that they have met the steps in the compliance notices.

Recommendations and requirements made at the last inspection were not reviewed as part of this visit. Therefore, these are restated below.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
24/05/2022	Full	Requires improvement to be good
08/03/2022	Full	Requires improvement to be good
19/02/2020	Full	Good
22/01/2019	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The children's views, wishes and feelings standard is that children receive care from staff who— develop positive relationships with them; engage with them; and take their views, wishes and feelings into account in relation to matters affecting the children's care and welfare and their lives. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff— ascertain and consider each child's views, wishes and feelings, and balance these against what they judge to be in the child's best interests when making decisions about the child's care and welfare; help each child to express views, wishes and feelings; help each child to understand how the child's views, wishes and feelings have been taken into account and give the child reasons for decisions in relation to the child; regularly consult children, and seek their feedback, about the quality of the home's care; help each child to understand how the child's privacy will be respected and the circumstances when it may have to be limited; help each child to prepare for any review of the child's relevant plans and to make the child's views, wishes and feelings known for the purposes of that review; and	16 February 2023

make each child aware of and, if necessary, remind them of each of the matters in sub-paragraph (d)(i) to (iii); ensure that each child— is enabled to provide feedback to, and raise issues with, a relevant person about the support and services that the child receives; has access to the home’s children’s guide, and the home’s complaints procedure, when the child’s placement in the home is agreed and throughout the child’s stay in the home; and is given appropriate advocacy support. (Regulation 7 (1)(a)(b)(c) (2)(a)(i)(ii)(iii)(iv)(v)(vi)(b)(i)(ii)(iii)) This is in relation to the provider ensuring that children are consulted about the home’s quality of care.	
The registered provider must appoint a person to manage the children’s home if— there is no registered manager in respect of the home; and the registered provider— is an organisation or a partnership; does not satisfy regulation 28; or is not, or does not intend to be, in day-to-day charge of the home. (Regulation 27 (1)(a)(b)(i)(ii)(iii)) This refers specifically to ensuring that the home has a manager.	16 February 2023
Subject to paragraph (6), the registered person must establish a procedure for considering complaints made by or on behalf of children. The registered person must ensure that a record is made of any complaint, the action taken in response, and the outcome of any investigation. (Regulation 39 (1)(3))	16 February 2023

This specifically relates to ensuring that complaints made by children are recorded and an outcome given to the child.	
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Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC066242

Provision sub-type: Children's home

Registered provider: Progressive Futures Care Limited

Registered provider address: 22 Hoghton Street, Southport, Merseyside PR9 0PG

Responsible individual: Zoe Wilkinson

Registered manager: Post vacant

Inspector

Rachael Crook, Social Care Inspector

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