

Children's homes - interim inspection

Inspection date	31/03/2016
Unique reference number	SC066187
Type of inspection	Interim
Provision subtype	Children's home
Registered person	Cambian Childcare Ltd
Registered person address	4th Floor Waterfront Building Hammersmith Embankment London W6 9RU

Responsible individual	Patricia Burton
Registered manager	Fiona Rees
Inspector	Lisa Walsh

Inspection date	31/03/2016
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection. This home was judged Good at the full inspection. At this interim inspection Ofsted judge that it has improved effectiveness. The registered manager has taken appropriate action to address the requirements made at the last inspection. No requirements are made as a result of this inspection. Young people continue to make excellent progress in all aspects of their development as a result of the care and support of staff. Since the last inspection, three young people have moved into the home. Young people continue to move in a well-assessed and thoroughly planned way. When young people have moved on, their transition has been well planned and coordinated. Staff continue to support young people extremely well with their behaviour. They quickly develop positive relationships with staff, and these underpin effective working. Clear and updated risk assessments and behaviour management plans identify young people's trigger points. Appropriate rewards and incentives help them maintain positive behaviour and young people choose rewards they would like, and work hard to achieve their goal. Young people learn to self-regulate their behaviour and begin to understand societal expectations of their conduct. Outcomes for young people have improved because of the continued improvement in the quality of care at the home. For example, achievements are celebrated and subsequently young people feel encouraged by staff. Young people enjoy excellent relationships with staff, are safe and feel safe. Staff are enthusiastic and knowledgeable. Development is a priority and staff access specialist services and additional training that reflects the individual needs of young people. As a result, young people benefit from a consistent approach to their welfare. Their views are innovatively sought on all aspects of their care and young people state that they feel supported in the home. Consequently, young people prosper in the development of their emotional and social skills. The safeguarding of young people is systematic. Staff consistently work collaboratively with professionals and parents (when appropriate) to manage risks. Since the last inspection there was one missing from care episode. Staff proactively	

respond well to incidents and work effectively with other agencies.

Young people continue to make excellent progress at school, and attendance remains consistently good. Staff work closely with educational authorities, to find the most suitable educational placement for young people. They are provided with tailored packages of care to support successful transitions. When necessary staff confidentially advocate on behalf of young people. They are passionate about ensuring that the rights of young people are consistently promoted.

Young people's health needs are constantly promoted and reviewed. Staff ensure that young people have access to individual specialist services such as child and adolescent mental health services meaning that their global needs are addressed.

Care planning and practice are highly personalised to meet the individual needs of each young person. They continue to access a wide range of activities and support to ensure that they make measurable progress in their development. For example, one young person attends swimming lessons. This not only provides them with the opportunity for social inclusion in the local community but also gives them a real sense of achievement in their own abilities.

The registered manager continues to lead a motivated and very committed staff team. This inspection has shown that the manager is fully aware of the strengths and weaknesses of the home. Staff are using research led reflective practice to inform, develop and improve practice. The quality of monitoring has improved to ensure good practice and standards are maintained.

Information about this children's home

The home provides care and accommodation for up to three children and young people who have emotional and behavioural difficulties, aged between 10 and 18 years of either gender. The home provides emergency placements as well as planned admissions. The home is privately owned and provides services to, mainly local authorities.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/09/2015	CH - Full	Good
19/03/2015	CH - Interim	Improved effectiveness
01/12/2014	CH - Full	Good
11/11/2013	CH - Interim	Good progress

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

Any complaints about the inspection or the report should be made following the procedures set out in the guidance *raising concerns and making complaints about Ofsted*, which is available from Ofsted's website: www.gov.uk/government/organisations/ofsted. If you would like Ofsted to send you a copy of the guidance, please telephone 0300123 4234, or email enquiries@ofsted.gov.uk.

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, workbased learning and skills training, adult and community learning, and education and training in prisons and other secure establishments. It inspects services for looked after children and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 4234, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at www.gov.uk/government/organisations/ofsted.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/government/organisations/ofsted

© Crown copyright 2016