

Inspection report for children's home

Unique reference number	SC066187
Inspector	Andrew Hewston
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Cambian Childcare Limited
Registered person address	Pinnacle House 2 Oakwood Square, Cheadle Royal Business Park CHEADLE Cheshire SK8 3SB
Responsible individual	Michael Ore
Registered manager	Fiona Samantha Rees
Date of last inspection	01/12/2014

Inspection date	19/03/2015
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Previous inspection	good
Enforcement action since last inspection	none

This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **improved effectiveness**.

Young people continue to receive a high level of care from the staff team. Some young people have moved on into well assessed placements and are succeeding in these. Transition arrangements are well organised and include visits and staff support where appropriate.

The home works well in its role to assess the most appropriate future placement. Reports completed for placing social workers give a high awareness of the differing needs of the young people and the kind of placement that may be most successful. A social worker stated that that they are, 'very happy with the home, they always let us know how they are working with the young person.'

The staff team are diligent in ensuring all necessary paperwork and reviews are completed on young people's admission to the home. This allows staff to get a good awareness about how to support them at the earliest opportunity. It also allows them to complete assessments within the tight deadlines as described within the home's Statement of Purpose.

Young people enjoy being at the home, stating that: 'I know that the staff are always trying to look after me.' All young people attend educational placements and this is well supported by the staff. Feedback from one school stated that the young person's behaviour: 'has improved 100% since being at (the home).' Young people that were previously at the home have recently received education awards. This is due, in part, to staff enthusiasm and commitment for promoting achievement through education.

The manager displays a clear understanding of what constitutes a notification in line with current Regulations and is mindful of her duties to inform relevant parties including Ofsted within good time.

There is effective monitoring and regular monthly audits of the home and aspects relating to the care of the young people. Reports sent to Ofsted show that where issues are raised the staff team responds swiftly to support the care provided. The manager's quarterly reports show that she has a very good awareness of young people and their needs. The home has a development plan in place that highlights improvements within the home and how these are to be achieved. This has been updated by the manager and includes both areas of training and changes to décor.

One recommendation was made at the last inspection to improve staff response to young people's views. Regular young people's meetings are now held and show a good range of discussions, including planning for activities, meals and creating an awareness of upcoming festivals. Young people are also reminded of complaints procedures and how to raise concerns. Young people have well organised key working sessions that cover a wide range of topics pertinent to their behaviours. Records of these are well kept and show that young people are involved with the discussions, even if concerns regarding some of the behaviours such as absences continue. Young people state that staff listen to them during the key working sessions, with one stating that: 'sometimes they are boring but I know that they have to do it to get to know me.' This requirement has been met.

Staff strive to create a calm and nurturing environment where young people feel safe. Their consistency in approach to care and behaviour management support means that staff have not needed to use restraint for some considerable time. They have a clear understanding of individual behavioural plans, which focus on redirection. Sanctions, when used, are fair, proportionate and reflect young people's individual needs and understanding.

Staff respond swiftly to any concerns for an individual's safety or welfare. This includes joint planning with social workers, safeguarding teams, family and police to protect young people. If young people go missing, staff are proactive in returning them to the home and talking to them about their concerns to decrease future incidents. No recommendations or requirements have been made at this inspection.

Information about this children's home

The home provides short-term care and accommodation for up to three young people with emotional and/or behavioural difficulties. It is operated and managed by a private organisation, in partnership with a local authority.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/12/2014	Full	good
11/11/2013	Interim	good progress
14/05/2013	Full	good
14/02/2013	Interim	good progress

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.