

Children's homes – Interim inspection

Inspection date	18/01/2017
Unique reference number	SC066048
Type of inspection	Interim
Provision subtype	Children's home
Registered provider	Anderida Adolescent Care
Registered provider address	6a Neville Road, Eastbourne, East Sussex BN22 8HR

Responsible individual	Erica Castle
Registered manager	Kerry Shoesmith
Inspector	Paul Taylor

Inspection date	18/01/2017
Previous inspection judgement	Improved effectiveness
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged outstanding at the last full inspection. At this interim inspection, Ofsted judges that it has improved in effectiveness. Two recommendations were made at the last inspection, which took place in July 2016. These were in relation to the recording of sanctions and the revision of individual protocols in the event that a young person is missing from the home. Both recommendations have been addressed. The reasoning behind any imposition of sanctions is very clearly recorded. Each sanction is scrutinised by the registered manager to ensure that it is relevant and effective, and whether there is a need to change individual behaviour management plans. This ensures that members of staff are consistent in their approach and that the young person very clearly understands the reasons behind any sanctions. Individual protocols regarding staff responses are explicit, should a young person be absent without permission. This has meant that members of staff have responded swiftly and effectively when a young person has gone missing. As a result of staff intervention, young people have returned safely and, on occasion, been persuaded to return almost immediately. This practice has given the young people the clear message that members of staff are actively and genuinely concerned about their welfare, and will make strenuous efforts to keep them safe. Staff support to young people who have moved on from the home has been conscientious and has helped to safeguard young people. Any information which has had implications on ex-resident's welfare is quickly shared with relevant agencies, such as social services and the police, so that plans can be put in place to protect them. The managers and members of staff have also actively prompted external agencies when they feel that responses have not been timely enough, especially if they feel that the lack of response has not promoted a young person's safety. For example, the staff were tenacious and sustained communication with the missing person's police officers, who had instigated the investigation that led to the subsequent recovery of a young person who was missing. Staff support young people to sustain meaningful contact with their families. The work is very well planned and sensitively delivered. All efforts are made to ensure	

that the young people are suitably prepared for these contact visits, especially if they are a source of anxiety and distress. As a result, contact is maintained and young people feel less isolated from their families.

The home uses audible alarms on both the front and back doors as part of a risk assessment process for young people who may have a history of absconding and being at risk if they are missing. The home's statement of purpose and individual risk assessments reflect this. However, the young person's guide does not contain this information. Therefore, a recommendation is made that the guide also details the possible use of audible alarms so that young people know about their use prior to living at the home.

Information about this children's home

This is a privately owned children's home that is registered to accommodate one young person who has emotional and behavioural difficulties.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/07/2016	Full	Outstanding
22/12/2015	Interim	Improved effectiveness
24/06/2015	Full	Good
11/03/2015	Interim	Improved effectiveness

What does the children's home need to do to improve?

Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation:

- The children's guide should help children to understand:
 - what the day to day routines of the home are (what happens in the home)
 - the statement of purpose of the home (the care that they can expect to receive while living there).

(‘Guide to children's home regulations including the quality standards’, page 24, paragraph 4.22)

This is with particular reference to including information regarding the possible use of audible alarms in the young people's guide.

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the 'Inspection of children's homes: framework for inspection'.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Any complaints about the inspection or the report should be made following the procedures set out in the guidance, 'Raising concerns and making complaints about Ofsted', which is available from Ofsted's website: www.gov.uk/government/organisations/ofsted. If you would like Ofsted to send you a copy of the guidance, please telephone 0300 123 4234, or email enquiries@ofsted.gov.uk.

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, workbased learning and skills training, adult and community learning, and education and training in prisons and other secure establishments. It inspects services for looked after children and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 4234, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at www.gov.uk/government/organisations/ofsted.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/government/organisations/ofsted

© Crown copyright 2017