

Inspection report for children's home

Unique reference number	SC064666
Inspector	Louise Redfern
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Cambian Childcare Limited
Registered person address	Pinnacle House 2 Oakwood Square, Cheadle Royal Business Park CHEADLE Cheshire SK8 3SB
Responsible individual	Michael Ore
Registered manager	Anjum Latif Khan
Date of last inspection	31/07/2014

Inspection date	06/02/2015
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Previous inspection	good
Enforcement action since last inspection	none

This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **improved effectiveness**.

Positive action has been taken to address the requirements and recommendations from the previous inspection. The Registered Manager has taken a robust approach to protect young people from being bullied in the home. This has resulted in improved risk management plans and regular discussions in the home around bullying. The Registered Manager has also carefully matched the placements of the two young people in the home; this has resulted in no episodes of bullying.

Training has improved since the last inspection; all staff have now obtained a first aid qualification. This means that staff are able to support young people should they require first aid. Individual staff members have also completed online refresher training, recently introduced by the organisation. The Registered Manager has ensured since the last inspection, adequate staffing is in place on all shifts to support the needs of the young people.

Sanctions are now recorded in a timely manner, this ensure young people and the whole staff team understand the imposed sanction. Young people have the opportunity to share their views and the Registered Manager is able to monitor and review the sanction for effectiveness.

The use of physical restraint in this home is minimal. This reflects the skills and competence of the staff team, in being able to use alternative strategies to support young people. On the rare occasions restraint is implemented the reasons are clearly evidenced, and records demonstrate how young people are provided with the opportunity to share their views on the incident and reflect on their behaviour.

The Registered Manager responds to any reported complaints in timely and consistent manner. Full enquiries and investigations into any reported concerns are undertaken. Complainants receive detailed and clear responses to any concerns they

raise. The Registered Manager displays a real commitment to ensuring that the staff team learn from any complaints raised, leading to improved care and support for young people.

Care planning continues to be highly individualised and child-centred. Staff and young people have developed strong relationships, built on trust, consistent practice, routines and boundaries. Young people say that they feel safe living at the home and that staff members support them in meeting their individual needs. Young people are starting to explore their identity and are supported to join appropriate youth clubs where they are able to meet peers who have similar interests.

Young people continue to make exceptional progress in education. Young people regularly achieve 100% attendance. One young person has made significant progress in re-engaging with educational professionals. Staff work in partnership with educational professionals and young people to secure positive outcomes. One professional commented, 'staff are fantastic at the home, communication is excellent and they are really supportive. X is making real progress in education. Attendance levels have significantly improved.'

The Registered Manager leads by example and promotes a good quality of care. He has a good understanding of the home's strengths and weaknesses and is proactive in securing improvements. For example, he has introduced feedback sheets for young people to complete for staff members' individual appraisals to ensure their views are captured in the process. Since the last inspection, improvements to the internal décor of the home have been put in place including a new bathroom suite. No areas for improvement were identified at this inspection.

Information about this children's home

This children's home is registered to provide care and accommodation for two young people with emotional and/or behavioural difficulties. The home is privately owned.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
31/07/2014	Full	good
20/03/2014	Interim	satisfactory progress
15/05/2013	Full	good
03/01/2013	Interim	good progress

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.