

SC064117

Progress Children's Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned and is registered to provide care for up to six children with learning disabilities.

The home has been without a registered manager since 24 February 2021.

Inspection date: 24 January 2023

This monitoring visit

This home was judged inadequate at the full inspection on 7 and 8 December 2022. As a result of the concerns identified, five requirements were raised under regulations 12, 13, 16, 28 and 40 of the Children's Homes (England) Regulations 2015.

This visit examined the progress made by the manager and staff in meeting these requirements. The inspector found that regulations 12, 16 and 40 are met. Regulations 13 and 28 are not yet met. A further shortfall was identified during this visit. As a result, a requirement has been raised under regulation 37.

One child currently lives in the home. Staff are now following the risk assessment that is in place to keep the child safe. There have been no further incidents of the child being able to leave the home without staff supporting her.

The statement of purpose has been updated. It is reflective of the staff working in the home and is clear about the resources available.

There have been two incidents since the last inspection. These have been well managed by staff and work has taken place with the child afterwards. These incidents were not serious. Therefore, they did not need to be reported to Ofsted.

Work has been carried out to assess the training needs of the staff to be able to better support the child. The identified training has started to take place and dates have been set for further training. Managers are now tracking staff's progress through supervision. The impact of this training remains untested.

There is an improving picture regarding staff being provided with supervision; however, this is still not in line with the company's policy.

Staff rotas do not hold staff's full names. Furthermore, on occasion, they contain nicknames. As a result, a requirement has been raised.

Although there is a manager working in the home, she has not applied to register with Ofsted. Therefore, this requirement remains unmet.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/12/2022	Full	Inadequate
02/06/2021	Full	Requires improvement to be good
05/02/2020	Full	Good
10/10/2019	Interim	Not judged

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(h)) This specifically relates to ensuring that: staff have the training to support the child's diagnoses; supervision takes place as per the company's policy; work is carried out to support the child's heritage; and there are better lines of communication with the child's parents.	12 March 2023
A person may only manage a children's home if— the person is of integrity and good character; having regard to the size of the home, its statement of purpose, and the number and needs (including any needs arising from any disability) of the children—	12 March 2023

the person has the appropriate experience, qualification and skills to manage the home effectively and lead the care of children; and the person is physically and mentally fit to manage the home; and full and satisfactory information is available in relation to the person in respect of each of the matters in Schedule 2. For the purposes of paragraph (1)(b)(i), a person has the appropriate experience and qualification if the person has— within the last 5 years, worked for at least 2 years in a position relevant to the residential care of children; worked for at least one year in a role requiring the supervision and management of staff working in a care role; and by the relevant date, attained— the Level 5 Diploma in Leadership and Management for Residential Childcare (England) (“the Level 5 Diploma”); a qualification which the registered provider considers to be equivalent to the Level 5 Diploma. (Regulation 28 (1)(a)(b)(i)(ii)(c) (2)(a)(b)(c)(i)(ii)) This specifically relates to ensuring that a manager registers with Ofsted without delay.	
Schedule 4 sets out the other information that the registered person must keep in relation to a children’s home. The registered person must— maintain in the home the records in Schedule 4; ensure that the records are kept up to date; and retain the records for at least 15 years from the date of the last entry. (Regulation 37 (1) (2)(a)(b)(c)) This specifically relates to ensuring that all staff who work in the home are on the rota and that their full names are recorded.	12 March 2023

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC064117

Provision sub-type: Children's home

Registered provider: Progress Children's Services Limited

Registered provider address: Progress House, 127 Millfields Road,
Wolverhampton, Staffordshire WV4 6JG

Responsible individual: Tina Bhardwaj

Registered manager: Post vacant

Inspector

Louise Battersby, Social Care Inspector

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