

SC063997

Keys Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is registered to provide care and accommodation for up to three children who have emotional and/or behavioural difficulties. It is one of several registered children's homes operated by a large private provider. The home was closed by the organisation in September 2017.

Inspection date: 26 October 2018

This monitoring visit

The purpose of this monitoring visit was to assess the suitability of the home to re-open, having been closed for a long period of time.

A new, experienced and qualified, manager has been appointed. He is currently going through the registration process.

A staff team has been appointed. Most staff are qualified and experienced. They are completing an in-depth induction programme to ensure that they have the skills and knowledge to provide good care for children.

Policies and procedures provide good information for staff. The home's statement of purpose is an informative document that is clear about admission criteria and the objectives of the home.

The house has been refurbished and redecorated throughout to provide a comfortable and homely environment. All health and safety checks have been undertaken. Any identified shortfalls have been addressed.

Requirements and recommendations made at the last inspection have not been assessed because there are no children in the home. These will be assessed at the next full inspection.

The home is ready to accept children.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/06/2017	Full	Requires improvement to be good
23/03/2017	Interim	Declined in effectiveness
29/06/2016	Full	Good
18/02/2016	Interim	Improved effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
Ensure there are effective arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children's home. (Regulation 23 (1))	30/03/2019
The care planning standard The care planning standard is that children— receive effectively planned care in or through the children's home. In particular, the standard in paragraph (1) requires the registered person to ensure— that each child's relevant plans are followed. (Regulation 14 (1)(a)(2)(c))	30/03/2019
The health and well-being standard The health and well-being standard is that— children are helped to lead healthy lifestyles. (Regulation 10 (1)(c))	30/03/2019
The positive relationship standard The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust; an understanding about acceptable behaviour; and positive responses to other children and adults. In particular, the standard in paragraph (1) requires the registered person to ensure that staff— meet each child's behavioural and emotional needs, as set out in the child's relevant plans; help each child to develop socially aware behaviour; communicate to each child expectations about the child's behaviour and ensure that the child understands those expectations in accordance with the child's age and understanding; strive to gain each child's respect and trust; understand how children's previous experiences and present emotions can be communicated through behaviour and have the competence and skills to interpret these and develop	30/03/2019

positive relationships with children; de-escalate confrontations with or between children, or potentially violent behaviour by children. (Regulation 11 (1)(a)(b)(c)(2)(a)(i)(ii)(v)(viii)(ix)(xi))	
The leadership and management standard The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff work as a team where appropriate; ensure that the home's workforce provides continuity of care to each child. (Regulation 13 (1)(a)(b)(2)(b)(e))	30/03/2019

Recommendations

- Children should be able to see the results of their views being listened to and acted upon. ('Guide to the children's homes regulations including the quality standards', page 22, paragraph 4.11)
This specifically refers to children being given the manager's feedback about issues they raise at their meetings.
- Where children placed in a home are not participating in education because they have been excluded or are not on a school roll for some other reason, the registered person and staff should support the child to sustain or regain their confidence in education and engage them in suitable structured activities. ('Guide to the children's homes regulations including the quality standards', page 28, paragraph 5.15)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC063997

Provision sub-type: Children's home

Registered provider: Keys Care Limited

Registered provider address: The Soloist Building, 1 Lanyon Place, Belfast BT1 3LP

Responsible individual: Patricia James

Registered manager: Joseph Monaghan

Inspector:

Joanne Vyas, social care regulatory inspector

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