

SC063813

Registered provider: YCPG Services Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned. It provides care for up to 6 children who may experience childhood instability that may lead to trauma and associated risks.

There has been no registered manager since July 2025. The new manager started in December 2025 but has not yet applied to register with Ofsted.

The registered provider has appointed a new responsible individual since the last inspection. Ofsted is currently checking this person has the relevant capacity, experience and skills to carry out the role.

At the time of this inspection, one child was living at the home, who was present and spoken to.

Inspection date: 12 February 2026

This monitoring visit

This monitoring visit was undertaken in response to concerns that arose in relation to the safety of the child living in the home. Serious and widespread concerns were identified during this inspection in relation to the child's safety and the leadership and management of the home.

Senior leaders previously assured Ofsted they had reviewed the statement of purpose and the level of risk and need of children they could safely care. Despite these assurances, senior leaders made the decision to move one child into the home requiring significant support to manage high risk needs. Leaders and managers views around decisions were not consistent with one another, with some leaders not feeling assured they can safely support the child or confident to challenge decisions made by senior leaders. This poor leadership culture directly impacts on the child's experiences.

Managers and staff did not have sufficient information to safely plan the introduction of the child into the home. Some managers were not aware that the local authority had applied for a deprivation of liberty order. However, the local authority shared this with other senior managers within the organisation before the child moved into the home. This chaotic approach highlights significant and serious shortfalls in the leadership structure and ineffective communication to support safe decision-making.

Managers and staff have not always taken sufficient action to reduce risk. On some occasions, the function of the deprivation of liberty order has not been utilised to promote the safety and well-being of the child. This approach to risk management compromises the child's safety.

Managers and staff have not responded promptly or effectively to the child's health needs. Staff took 5 days to seek medical support when the child complained of wrist pain, and staff did not seek medical advice when a child alleged that their head had been hit against a wall during a restraint. This demonstrates a poor oversight of the child's health needs and a significant shortfall in safeguarding practice.

A new responsible individual has recently been appointed. However, they currently lack the capacity to provide effective oversight of the home. As a result, managers are not receiving the level of guidance, support and scrutiny required to ensure consistent leadership and direction. This gap in oversight reduces opportunities to proactively identify shortfalls and risks, which undermines the quality of care and protection provided to the child.

The child has begun to form positive relationships with staff and spoke positively about their experiences so far. They have also been supported to maintain relationships with people who are important to them, which has contributed to their sense of stability. However, some incidents have arisen when they have been supported by new and unfamiliar staff, reflecting a reliance on bank workers to meet the child's needs. At times, this has compromised the child's emotional safety and ability to feel secure.

When incidents have occurred, information has been shared with safeguarding agencies effectively. However, there is no recorded evidence of reflective discussions with staff following incidents. This limits opportunities for staff to learn and strengthen their practice.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
02/12/2025	Full	Requires improvement to be good
09/09/2025	Full	Inadequate
09/12/2024	Full	Good
12/03/2024	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; and take effective action whenever there is a serious concern about a child's welfare. (Regulation 12 (1) (2)(a)(v)(vi)) In particular, the registered person must ensure that staff take action in line with the child's authorised plans to increase the child's safety and that there is a clear rationale if a decision is reached not to do so.	26 March 2026
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff work as a team where appropriate;	26 March 2026

ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(b)(e)(f)(h)) In particular, the registered person must ensure that senior leaders and managers work together effectively and demonstrate integrity and accountability in their decision-making relating to the care and safety for the child. In addition, the registered person must ensure that the child receives continuity of care from consistent staff. They must ensure that effective monitoring systems are in place and that reflection and learning from incidents is demonstrated.	
An individual may only carry on a children's home if the individual satisfies the requirements in paragraph (5). The requirements are that— the individual is of integrity and good character; full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2; and the individual is mentally and physically fit to carry on the home. A responsible individual must— satisfy the requirements in paragraph (5)(a) to (c); and have the capacity, experience and skills to supervise the management of the home, or the homes, in respect of which the responsible individual is nominated. (Regulation 26 (1) (5)(a)(b)(c) (7)(a)(b))	26 March 2026
The health and well-being standard is that—	26 March 2026

the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles. In particular, the standard in paragraph (1) requires the registered person to ensure— that each child has access to such dental, medical, nursing, psychiatric and psychological advice, treatment and other services as the child may require. (Regulation 10 (1)(a)(b)(c) (2)(c)) In particular, the registered person must ensure that children's health needs are responded to promptly and without delay.	
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45 (1) (2)(a)(b)(c)) This requirement was not reviewed at this inspection.	13 January 2026

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC063813

Provision sub-type: Children's home

Registered provider: YCPG Services Ltd

Registered provider address: YCPG Services Limited, Unit 1, Fairground Way,
Walsall, West Midlands WS1 4NU

Responsible individual:

Registered manager: Post vacant

Inspectors

Natasha Skinner, Social Care Inspector
Dean Wilton, Regulatory Inspection Manager

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