

Children's homes - interim inspection

Inspection date	09/02/2016
Unique reference number	SC063813
Type of inspection	Interim
Provision subtype	Children's home
Registered person	DMR Services Limited
Registered person address	DMR Children's Services, 102 Queslett Road East, SUTTON COLDFIELD, B74 2EZ

Responsible individual	Sally Neville
Registered manager	Samantha Turley
Inspector	Louise Battersby

Inspection date	09/02/2016
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged Good at the full inspection. At this interim inspection Ofsted judge that it has sustained effectiveness. Transitional planning for moving on is robust, well planned and facilitated. Young people are afforded real opportunities to develop their independence skills. For example, the home has a flat facility in which the young people can have 'taster sessions'. This allows them the opportunity to cook, clean and manage a budget. Young people enjoy positive experiences and good relationships with staff. Young person report that they are happy in the home. Care and therapeutic staff continue to create new ways of enabling young people to overcome the difficulties of the past. This support has meant young people are more trusting of adults and better able to self-regulate emotions so progress can be made. Staff advocate for young people and help them to have their views heard regarding their long-term care plans. They work with other agencies to ensure this happens. Key working sessions help to reinforce expectations and goals. Young people gain confidence and have a sense of control and input about their lives. The registered manager and staff keep young people safe, especially in their multi-agency work with the police, safeguarding and the local authority designated officer to manage risk. Staff are particularly proactive in checking the safety of young people when they are out in the community. The registered manager is clear about the home's priorities for development. The home is working to address any maintenance issues that are required to help keep the home to a comfortable standard. In addition they have listened to young people's views about the layout of the home. The registered manager strives to ensure that good practice is continually happening within the home. The previous requirements relating to ensuring that young people are admitted to the home only if their needs are can met has been addressed. The home has also improved their risk assessments. However, these assessments do not fully consider behavioural risks within the admission process. This leaves staff without the necessary insight to ensure co-ordinated admissions	

include a full understanding of the presenting risks.

There has not been any physical restraint. On the rare occasion that young people go missing the home follows the correct procedures.

Information about this children's home

The home provides care and accommodation for up to six young people aged between 11 and 17 years old. The young people will have emotional and behavioural difficulties. The home will provide medium to long term placements. The home is privately owned and in the main provides services to local authorities.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/06/2015	CH - Full	Good
17/02/2015	CH - Interim	Improved effectiveness
18/11/2014	CH - Full	Good
07/03/2014	CH - Interim	Good progress

What does the children's home need to do to improve?

Recommendation

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- Staff should continually and actively assess the risks to each child and the arrangements in place to protect them. Where there are safeguarding concerns for a child, their placement plan, agreed between the home and their placing authority, must include details of the steps the home will take to manage any assessed risks on a day to day basis. This is in specific reference to how to manage young people's behaviour on admittance to the home. (The Guide to the Quality Standards, page 42, paragraph 9.5)

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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