

SC062785

Registered provider: Mig House Residential Care Home Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private provider, and it provides care for up to nine children who have a learning disability.

The home registered with Ofsted in February 2005, and the manager registered in July 2012.

At the time of this inspection, six children were living at the home.

Inspection dates: 23 and 24 January 2024

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 21 March 2023

Overall judgement at last inspection: outstanding

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/03/2023	Full	Outstanding
20/12/2021	Full	Outstanding
12/11/2019	Full	Outstanding
27/11/2018	Full	Outstanding

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Children make excellent progress living in this home. Children make considerable progress relative to their starting points. For example, some children have improved their ability to communicate with their family, staff and peers.

Children have a high attendance at school and are making significant improvements with their speech and language. Some children are exceeding their expected outcomes. Staff have effective communication with the school to ensure that the staff and school implement the same behavioural strategies and that they are both working in line with children's plans.

Children are supported to learn and develop their independence skills, such as being able to do their own laundry, washing dishes, and cleaning and tidying their bedrooms. Children are also supported to develop skills to maintain their personal care. One parent said: 'I am impressed how the home has prepared my child for adulthood.'

Children form positive relationships with staff. Staff use a variety of methods to gather children's views and share information with children. Children's participation in the day-to-day running of the home is a real strength. This enables children to make choices about their activities and routines. One social worker said: 'They treat my child as a young person first then as a young person with additional needs.'

Children enjoy a range of activities, such as trips to amusement parks, shops, car rides, bowling and visits to the local park. One child communicated through their tablet that they are 'happy' living in the home and like the dinner menu of 'fish and chips'.

Children are supported to spend time with people who are important to them. This enables children to celebrate birthdays and other notable events with their families, either in the home or at their family home.

Although there are a few areas of the home that need redecoration, overall, the home is maintained to a good standard. Leaders and managers have started to address refurbishing the home. Children have chosen the colour theme and textures of chair throws for the redecoration of the lounge. Children are able to personalise their bedrooms. For example, children choose their own bed linen, and have family photos and decorations on the walls.

How well children and young people are helped and protected: outstanding

Staff have an excellent understanding of children's needs and risks. Staff manage risk and behaviour well. Children's risk assessments and behaviour management plans are thorough and effective. They appropriately identify areas of vulnerability and clearly set out actions that should be taken to minimise risk.

Since the last inspection, there have been no physical interventions or use of consequences. Staff are highly responsive to children's complex needs. Positive interventions enable staff to de-escalate potential incidents effectively.

Children are encouraged to share their views on all aspects of their care. Staff use creative methods to achieve this, such as using widgets and electronic tablet devices. This ensures that children's views play an integral part in shaping the care that they receive.

Children are treated with dignity and respect. Staff provide skilled care that is sensitive to children's cultural needs, communication methods, personal care requirements and dietary needs.

Children's case records are comprehensive and reflect their experiences. Children's care plans are child-focused, which makes them more meaningful for each child.

The home provides a warm and nurturing environment for children. The physical environment of the home is clean and tidy, and repairs are carried out swiftly. Children like their bedrooms because they have personalised them.

The effectiveness of leaders and managers: outstanding

Leaders and managers have high aspirations for children. The registered manager is very experienced and brings a great passion to her role. She is focused on providing positive experiences for children and ensures that they get the best possible care. The management of the home is strengthened by a deputy manager and senior support staff. The care provided to children is based on their individual needs and this has led to children having excellent outcomes.

Children receive care from a highly resilient, committed and experienced staff team. The staff team is stable, which provides consistency for children.

Staff say that they are 'valued, respected and well supported'. Staff benefit from a wide range of training, which includes the required vocational training. They have regular supervision sessions, team meetings and annual appraisals.

Leaders and managers collaborate proactively with other professionals and build positive relationships with parents. Communication with professionals and parents is good and they receive regular updates about the progress and experiences of

children. The feedback from professionals and parents is positive. One parent said: 'Staff have good communication with my child which helped to save his life.'

Highly effective leaders and managers ensure that the home is continually improving. As a result, children benefit from a consistent quality service. Constructive monthly reports from an independent person contribute towards the comprehensive quality assurance system.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: SC062785

Provision sub-type: Children's home

Registered provider: Mig House Residential Care Home Ltd

Responsible individual: Khairoonessah Dustagheer

Registered manager: Nicola Anson

Inspector

Melvin Davies, Social Care Inspector

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