

SC061924

Registered provider: Progressive Futures Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is managed by a private provider and offers care for up to three children who experience social and/or emotional difficulties.

There is a new manager in post. He was made suitable in May 2025.

At the time of this visit, there were no children living in the home.

Inspection date: 20 May 2025

This monitoring visit

A monitoring visit was undertaken on 20 May 2025. The inspectors found that leaders had failed to notify the placing authorities and Ofsted that they had been served with an eviction notice in October 2024. The registered manager reported that he had only been made aware by leaders about this eviction notice on 16 May 2025.

Prior to the monitoring visit, Ofsted had been made aware of a complaint made by a neighbour against the provider. This was discussed with the manager during the inspection. He has taken action to address some of the concerns with immediate effect. However, further work is required to strengthen practice.

During the visit, inspectors identified shortfalls in the home environment. For example, there were pieces of wood containing nails in the garden, rat traps had been laid and were visible, a tumble drier was situated in the garden, and a fence panel was missing. These items present as a risk to any children living in the home.

Prior to the monitoring visit, Ofsted had received information from a placing local authority about a child who had previously lived in the home. The child had gained access to the staff computer and downloaded confidential files onto a USB pen drive. The local authority had notified the provider when this was brought to their

attention, who completed an investigation. However, the registered manager was unable to locate the investigation report and was unclear on the outcomes or actions. Therefore, the regulator is unable to determine if suitable action has been taken to safeguard children.

Due to the concerns highlighted at the visit, a decision was made to issue a notice of restriction to the provider.

The requirements were not reviewed from the last full inspection. These will be looked at during the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/05/2024	Full	Good
19/07/2023	Full	Requires improvement to be good
05/04/2022	Full	Requires improvement to be good
19/01/2022	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans. (Regulation 5 (c)) This specifically relates to ensuring that the manager challenges the local authority effectively when plans are not robust.	11 July 2025
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only— employ an individual to work at the children's home; or if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home, if the individual satisfies the requirements in paragraph (3). The requirements are that— full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a)(b) (3)(d))	11 July 2025

The registered person must complete a review of the quality of care provided for children (“a quality of care review”) at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children’s home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review (“the quality of care review report”). The registered person must— supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed. (Regulation 45 (1) (2)(a)(d)(c) (3) (4)(a))	11 July 2025
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Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children’s home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC061924

Provision sub-type: Children's home

Registered provider: Progressive Futures Care Limited

Registered provider address: 55 Hoghton Street, Southport, Merseyside PR9 0PG

Responsible individual: Zoe Wilkinson

Registered manager: Justin Pagin

Inspectors

Judith Birchall, Social Care Inspector

Nicola Forrester, Social Care Inspector

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