

SC052744

Registered provider: Quality Protects Children Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home provides care for up to five children with special educational needs and/or disabilities'. At the time of the inspection, three children were living at the home.

The registered manager post has been vacant since December 2024. The current manager is not yet registered with Ofsted.

Inspection date: 25 February 2025

This monitoring visit

This home was judged inadequate at a full inspection on 21 and 22 January 2025 when the inspector identified ineffective leadership and management and poor practice in relation to medication. Following the full inspection, two compliance notices were issued, under section 22a of the Care Standards Act 2000. These were in relation to regulation 13, the leadership and management standard, and regulation 23, medicines.

At a monitoring visit on 25 February 2025, the inspector found that the provider had taken sufficient action to address the steps outlined in the compliance notices in relation to regulation 13 and regulation 23.

At the last inspection, the inspector found two of the children's bedrooms in a poor state of repair as the result of damage. Improvements have been made to ensure the home is now presentable and homely. Managers and staff have worked hard to ensure the home is clean and the children have access to rooms where they can relax.

Managers are working with staff to improve the quality of care provided for children. The oversight of the day-to-day running of the home has improved. There is now sufficient understanding of practice in relation to children's care and support.

Incidents are managed well. They are clearly documented and include debriefs for children and staff. The manager reviews all aspects of incidents and completes a detailed manager evaluation. When the manager identifies any learning, this is delivered to ensure staff practice is revised.

The new manager is visible in the home. Staff rotas demonstrate that the staffing levels are in line with the children's needs, which ensures children are receiving the level of care required in their plans.

Since the last inspection, the home's medication policy has been reviewed and there have been improvements to medication management and processes. All staff have undertaken further training in medication administration and have completed a series of competency tests to demonstrate their improved skills. Leaders and managers have introduced additional medication auditing systems, and medication stock levels are checked daily.

Staff understand their roles and responsibilities in the home. They speak positively about the changes made, including the improvements to the paperwork and environment.

Other requirements raised at the previous inspection were not considered during this visit. These will be reviewed at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/01/2025	Full	Inadequate
07/11/2023	Full	Good
06/12/2022	Full	Good
26/04/2021	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1)(2)(a)(i)(iii)(v)(vi)(vii)(b))	7 March 2025
The quality and purpose of care standard is that children receive care from staff who—	7 March 2025

understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child. (Regulation 6 (1)(a)(b)(2)(c)(i)) This specifically relates to ensuring the home is clean and free from damage. Flooring in the kitchen needs to be replaced and the hallway needs redecorating.	
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that arrangements are in place to— ensure the effective induction of each child into the home; manage and review the placement of each child in the home; and plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority; that each child's relevant plans are followed.	7 March 2025

(Regulation 14 (1)(a)(b) (2)(a)(b)(i)(ii)(iii)(c))	
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the name of the child; details of the child’s behaviour leading to the use of the measure; the date, time and location of the use of the measure; a description of the measure and its duration; details of any methods used, or steps taken to avoid the need to use the measure; the name of the person who used the measure (“the user”), and of any other person present when the measure was used; the effectiveness and any consequences of the use of the measure; and a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so (“the authorised person”)— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 3(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)(b)(i)(ii)(c))	7 March 2025

This specifically relates to ensuring that all records of restraint are accurate and include debriefs with children and evaluation by the manager of the measures used.	
The registered person must complete a review of the quality of care provided for children ("a quality-of-care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing, and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities, and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45 (1) (2)(a)(b)(c))	7 March 2025

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC052744

Provision sub-type: Children's home

Registered provider: Quality Protects Children Limited

Registered provider address: Hill House, Archway Road, Huyton, Liverpool L36 9XB

Responsible individual: Anthony Nolan

Registered manager: Post vacant

Inspector

Judith Birchall, Social Care Inspector

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