

# SC047978

**Blue Mountain Homes Ltd**

Monitoring visit

## **Information about this children's home**

This home is operated by a private company and is registered to provide care and accommodation for up to five young people with emotional, behavioural and/or mental health difficulties.

The home is led by a registered and qualified manager.

**Inspection date:** 7 February 2022

## **This monitoring visit**

This visit was undertaken to address specific concerns or allegations received by Ofsted. The purpose of the visit was to review care arrangements, particularly the management of behaviour and medication administration systems.

Inspectors were aware during this inspection that investigations into concerns about staff conduct were being investigated. While Ofsted does not have the power to investigate concerns of this kind, actions taken by the setting in response to the issues were considered alongside other evidence available at the time of the inspection to inform inspectors' judgements.

Care staff have used whistleblowing procedures effectively in order to raise their concerns with senior managers. Children's concerns have also been listened to and acted on. Children have had support from an independent social worker. Because leaders and managers take quick and robust action when potential poor practice is identified, children are safer.

Children at this home require a significant level of care because of their complex mental health needs. Inspectors found that when staff require extra support, they sometimes call the police. They do this when they consider that children are particularly vulnerable and need an emergency response to keep them safe. Leaders and managers plan to improve information-sharing with the police so that there is a shared understanding of when and how emergency support should be requested.

Although a requirement was made at the last inspection in relation to medication administration, improvements are not yet embedded. However, leaders and managers have clear plans to improve systems. For example, they are in the process of relocating the medication cabinet to a dedicated room.

At this monitoring visit, the requirements made at the last inspection were not reviewed. Actions to address requirements will be reviewed at the next inspection.

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement |
|-----------------|-----------------|----------------------|
| 01/06/2021      | Full            | Good                 |
| 07/01/2020      | Full            | Good                 |
| 04/07/2018      | Full            | Outstanding          |
| 20/06/2017      | Full            | Good                 |

## What does the children's home need to do to improve?

### Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

| Requirement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Due date     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| <p>The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>help a child who is excluded from school, or who is of compulsory school age but not attending school, to access educational and training support throughout the period of exclusion or non-attendance and to return to school as soon as possible.</p> <p>help each child who is above compulsory school age to participate in further education, training or employment and to prepare for future care, education or employment.<br/>(Regulation 8 (1) (2)(a) (viii)(ix))</p> <p>This is to ensure children have suitable education provision identified and are supported to access this educational provision.</p> | 16 July 2021 |
| <p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(b))</p> <p>This is to ensure that children are not exposed to hazards associated with gaining access to medication and to COSHH</p>                                                                                                                                                                                                                                                                                                                                                             | 16 July 2021 |

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| liquids that can harm them, and to ensure that all staff follow the risk assessments. |  |
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## Recommendations

- For children's homes to be nurturing and supportive environments that meet the needs of their children, they will, in most cases, be homely, domestic environments. Children's homes must comply with relevant health and safety legislation (alarms, food hygiene etc.); however, in doing so, homes should seek as far as possible to maintain a domestic rather than 'institutional' impression. ('Guide to children's homes regulations, including the quality standards', page 15, paragraph 3.9)

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** SC047978

**Provision sub-type:** Children's home

**Registered provider:** Blue Mountain Homes Ltd

**Registered provider address:** 17, Leeland Mansions, Leeland Road, London W13 9HE

**Responsible individual:** Pradeep Manaktala

**Registered manager:** Jane Smith

## **Inspector**

Simon Hunter, Social Care Inspector

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