

Inspection report for children's home

Unique reference number	SC047483
Inspection date	21/03/2012
Inspector	Susan Mullin
Type of inspection	Interim
Provision subtype	Children's home

Date of last inspection	21/12/2011
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About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection (March 2011)*.

The inspection judgements and what they mean

Good progress	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
Satisfactory progress	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
Inadequate progress	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

Service information

Brief description of the service

The children's home is registered to provide care and accommodation for up to two young people who have emotional and/or behavioural difficulties. The home is one of four homes operated by an independent provider.

Progress

Since their previous inspection the service is judged to be making **good** progress.

At the last inspection in December 2012, the overall effectiveness of the home was judged to be good. No requirements or recommendations were made at the last inspection. Progress since the previous inspection is good. There are robust systems for monitoring the operation of the home and the quality of care delivered. The manager demonstrates good oversight of working practices and has ensured that this home continues to prioritise positive outcomes for all the young people. Young people are happy in placement and are making good progress. One young person said, 'the staff are polite to me, if I don't respect them they won't respect me back. I feel cared for. They try hard to organise contact with my family'.

Young people are supported in their education placements by enthusiastic staff and school/college attendance has improved. Consequently, young people have high aspirations for their future careers and achievements. Young people are in long-term placements and staff are working positively to help them to develop independence skills to promote positive transitions into adulthood. One young person said, 'I get a budget every week and I buy my own food and staff help me to plan and cook my meals'.

Young people's views are valued in the home by the manager and staff. A clear complaints process ensures that young people are confident to raise any concerns they have. One young person made a complaint and said, 'the staff have dealt with this and I am happier now'. One member of staff said, 'the best thing about this home is that it is quite inviting, clean and tidy. The staff team get on well together and there is a nice atmosphere in the house. We really care about the young people'.

The leadership of the home fully demonstrates that young people are at the centre of the ethos of the home. The Registered Manager and Regulation 33 visitor regularly ask young people what their views are during their own inspections, ensuring that they have their say. This further helps to build on young people's resilience and self-esteem. Reports of the visits are sent to Ofsted as are notifications in line with the Regulations.

No requirements or recommendations were made at this inspection.