

SC047483

Mulberry House Care Homes Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private company. It offers long-term care and accommodation for two young people who have emotional and/or behavioural difficulties.

Inspection date: 18 October 2018

This monitoring visit

This monitoring visit took place to review the progress made in addressing the shortfalls which led to the suspension of the home's registration.

Since the last monitoring visit, both young people have moved out of the home and no further young people have been admitted. The provider has complied with the suspension of the registration and there are no young people living in the home. The acting manager has left the company and staff have been relocated to work in other homes within the company.

There has been little progress in addressing the requirements set to improve the quality of care provided. Two damaged doors and two damaged windows have been replaced. There is no evidence that further action has been taken to address identified shortfalls. All of the previous requirements will be repeated to offer the provider an opportunity to demonstrate their compliance with regulation.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
05/02/2018	Interim	Not judged
15/05/2017	Interim	Not judged
13/01/2017	Interim	Declined in effectiveness
13/07/2016	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
8: The education standard The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure that staff help a child who is excluded from school, or who is of compulsory school age but not attending school, to access educational and training support throughout the period of exclusion or non-attendance and to return to school as soon as possible. (Regulation 8(1)(2)(a)(viii))	25/11/2018
10: The health and well-being standard The health and well-being standard is that the health and well-being needs of children are met. In particular, the standard in paragraph (1) requires the registered person to ensure each child is registered as a patient with a general medical practitioner and a registered dental practitioner. (Regulation 10(1)(a)(2)(b))	25/11/2018
12: The protection of children standard The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure that staff assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child. (Regulation 12(1)(2)(a)(i))	25/11/2018
12: The protection of children standard The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure that the premises used for the	25/11/2018

purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health. (Regulation 12(1)(2)(d))	
13: The leadership and management standard The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that helps children aspire to fulfil their potential and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home's workforce provides continuity of care to each child; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13(1)(a)(b)(2)(c)(e)(h))	25/11/2018
14: The care planning standard The care planning standard is that children receive effectively planned care in or through the children's home and have a positive experience of arriving at or moving on from the home. (Regulation 14(1)(a)(b))	25/11/2018
The registered person must ensure that the privacy of children is appropriately protected. (Regulation 21(a))	25/11/2018
The registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children's home. In particular, the registered person must ensure that a record is kept of the administration of medicine to each child. (Regulation 23(1)(2)(c))	25/11/2018
If the Regulatory Reform (Fire Safety) Order 2005(a) applies to the home— the registered person must ensure that the requirements of that Order and any regulations made under it, except for article 23 (duties of employees), are complied with in respect of the home. (Regulation 25(2)(b))	25/11/2018
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The requirements are that full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32(1)(3)(d))	25/11/2018

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC047483

Provision sub-type: Children's home

Registered provider: Mulberry House Care Homes Limited

Registered provider address: Tollgate Business Centre, Tollgate Drive, Stafford, Staffordshire ST16 3HS

Responsible individual: Karen Ingleby

Registered manager: Post vacant

Inspector

Rebecca Quested, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit

<http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://www.gov.uk/government/organisations/ofsted>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2018