

# SC045408

**Surrey County Council**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

This local authority home, registered for two children, is part of a jointly commissioned and funded, multi-agency service that provides therapeutic support for children who have complex mental health, education and social care needs that cannot be met by one agency alone. The residential element of this service offers support to children in mental health crisis but who do not require a psychiatric admission. The beds are available to children for up to seven days at a time, and the service also aims to enable partner agencies to better respond to children's mental health needs out of hours.

The manager was registered with Ofsted in June 2018.

**Inspection date:** 30 May 2019

## **This monitoring visit**

This children's home was judged inadequate at the full inspection on 17 December 2018. A restriction of accommodation notice was issued, along with three compliance notices. At a monitoring visit on 29 January 2019, the provider notified Ofsted that the home would be closing and that the registered manager had resigned. The condition requiring the provider to give Ofsted three months' notice prior to the admission of a child was imposed as no children were living there.

During this visit, the inspectors met with the responsible individual and the service lead for the local authority.

The provider proposed to move another service run by the authority to this building. A redevelopment of the building had been carried out, including improvements to the security of the garden, in order to prepare for children coming to live in the home. The works had been carried out to a satisfactory standard, and the manager and team from the other provision were moving with the children to provide continuity of care. Inspectors found that plans in place to admit children to the home were acceptable, and it was agreed that the condition requiring the provider to give Ofsted three months' notice prior to the admission of a child could be lifted.

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement            |
|-----------------|-----------------|---------------------------------|
| 17/12/2018      | Full            | Inadequate                      |
| 21/11/2017      | Full            | Requires improvement to be good |
| 13/03/2017      | Full            | Good                            |
| 06/06/2016      | Interim         | Sustained effectiveness         |

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** SC045408

**Provision sub-type:** Children's home

**Registered provider:** Surrey County Council

**Registered provider address:** Quadrant Court, 35 Guildford Road, Woking, Surrey GU22 7QQ

**Responsible individual:** Laura Hoyles

**Registered manager:** Christine Gee

## Inspectors

Sarah Olliver, social care inspector

Sophie Wood, regulatory inspection manager

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