

Children's homes – Interim inspection

Inspection date	29/03/2017
Unique reference number	SC044224
Type of inspection	Interim
Provision subtype	Children's home
Registered provider	Progress Care and Education Limited
Registered provider address	5th Floor, 80 Hammersmith Road, London W14 8UD

Responsible individual	Katherine Bridon
Registered manager	Lisa Garrett
Inspector	Michelle Bacon

Inspection date	29/03/2017
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged good at the full inspection. At this interim inspection, Ofsted judges that it has improved effectiveness. Young people continue to make measurable progress because they receive consistent care and support from a staff team that is committed to ensuring that young people achieve their individual potential. Staff work in partnership with a number of professionals to achieve this, including education staff and a speech and language therapist. Young people receive care that focuses on improving their communication, personal skills and social integration. Evidence of the progress made by the young people is presented in their placement plans, education plans and monthly reports. The manager has addressed the requirements and recommendations made at the last inspection. Improvements in staff safeguarding knowledge and the home's location risk assessment enhance the welfare and safety of young people. The restraint records provide a clear description of the behaviour leading to the use of this measure. This ensures that the manager can fully evaluate the appropriateness of the restraint and the impact on a young person's behaviour. The organisation is investing in the home by financing a large extension and total refurbishment. The extension will create a large sensory room that will provide the young people with a relaxing interactive room. It will also provide the home with a separate laundry facility. Once the extension is complete, the home will be redecorated and the furniture updated. This will ensure that young people live in a home that is furnished and decorated to a high standard. All of the young people attend the organisation's own school and have excellent attendance. Young people access speech and language therapy (SALT) during school hours, which supports them to improve their communication skills. Young people access various forms of communication dependent on their individual needs; these include an iPad, social stories and pictorial exchange communication system (PECS). This increases their interactions, participation and ability to make choices. One young person is engaging in direct work with staff to help him recognise and understand emotions. Consequently, he is becoming more confident at expressing when he is feeling angry or upset, which in turn is helping to reduce his anxiety-related behaviour.	

Young people are making progress in acquiring new skills and experiences. Some young people now attend a local youth club. This gives them the opportunity to mix and make new friends. Where possible, young people are supported to develop routines in relation to their independence skills, such as toileting independently, using a knife and fork and helping to wash-up at mealtimes. This improves their confidence and self-esteem.

The manager provides effective leadership and staff are well supported. The manager regularly monitors the progress of young people and can clearly demonstrate the positive impact that living at the home has had on each young person. There are no concerns relating to complaints, safeguarding practice or incidents of young people going missing from the home.

No shortfalls were identified as a result of this inspection.

Information about this children's home

This is a privately owned children's home. It provides care and accommodation for up to four children who may have learning disabilities. All of the children attend the company's school.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/12/2016	Full	Good
23/03/2016	Interim	Improved effectiveness
06/10/2015	Full	Requires improvement
05/03/2015	Interim	Improved effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions which must be taken so that the registered person(s) meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply with the given timescales.

No requirements are made.

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the 'Inspection of children's homes: framework for inspection'.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference that adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

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