

Children's homes - interim inspection

Inspection date	23/03/2016
Unique reference number	SC044224
Type of inspection	Interim
Provision subtype	Children's home
Registered person	Progress Care and Education Limited
Registered person address	5th Floor, 80 Hammersmith Road, London, W14 8UD

Responsible individual	Katherine Bridon
Registered manager	Lisa Garrett
Inspector	Caroline Jones

Inspection date	23/03/2016
Previous inspection judgement	Requires improvement
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged Requires improvement at the full inspection. At this interim inspection Ofsted judge that it has improved effectiveness. The experience and progress of young people with disabilities and complex needs is improving. The five requirements set at the last inspection have been addressed. Namely; young people's views are gained regularly, policies are updated, notifications of serious events are sent to the appropriate bodies and the quality of care is reviewed. A programme of redecoration and refurbishment is on-going within the home to achieve a high quality living environment. Young people continue to attend the company school regularly and achieve their targets. They are increasing in confidence, which can be seen when they participate regularly in a range of activities including; swimming, bicycle riding, horse riding, trampolining, visiting animal parks, sensory centres and the fun fair. They are also learning personal care skills to promote their independence. Young people's health and wellbeing is well monitored and a company nurse is on hand to provide support and guidance. For example, they are weighed monthly to gather information to inform diet and healthy lifestyles. Additionally, they are registered with general medical practitioners, opticians and dentists and appointments are kept to ensure they remain in good health. Creative use of electronic devices and key working meetings are now used to gather the views of young people who do not use verbal communication. Also, improved use of pictorial exchange and sign along strategies encourage their feedback. Moreover, effective relationship building with parents guides the staff in understanding each young person's individual needs and talents. A young person has moved on from the home successfully to adult services. Robust planning and introductory visits supported this transition. Other young people remain living here and have done so for many years demonstrating the stability of their placement. New 'memory books' are also in place to help them to understand their journey and time spent at the home. Leadership and management arrangements are much improved. Monitoring and	

review systems now focus on the quality of care practice and feedback is gathered from all stakeholders to improve practice further. Additionally, quality review reports demonstrate an overview of young people's progress and areas for development in the future. The staff morale is much higher and they are very complimentary of the Registered Manager, who has brought leadership and direction to the staff team.

Information about this children's home

This is a privately owned children's home. It provides care and accommodation for up to four children with learning disabilities. All the children attend the company school.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/10/2015	CH - Full	Requires improvement
05/03/2015	CH - Interim	improved effectiveness
20/11/2014	CH - Full	Adequate
03/02/2014	CH - Interim	Satisfactory Progress

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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