

SC040638

Surrey County Council

Monitoring visit

Information about this children's home

The home is registered to provide care for up to six children with social and emotional difficulties.

The manager has been registered with Ofsted since April 2019 and is suitably qualified.

Since the last inspection, one child has remained living at the home. Another three children were admitted to the home and have moved on.

Inspection date: 18 October 2022

This monitoring visit

This visit was carried out to monitor the registered provider's compliance with the restriction of accommodation notice and the action taken to meet the six compliance notices that were issued under regulation 12, the protection of children standard, regulation 13, the leadership and management standard, and regulation 40, notification of a serious event.

Ofsted is satisfied that the registered provider has taken sufficient action to improve practice and ensure that children are kept safe.

All three compliance notices have been met and Ofsted has determined that the threshold for the restriction of accommodation notice is no longer met and has therefore lifted this restriction.

There are significant improvements in the quality of care for the one child currently living at the home. Staff now understand the risks and vulnerabilities of the child and the measures needed to keep the child safe.

The registered manager has carried out a review of the impact of the relationships between the children who had previously lived in the home and has identified

shortfalls. This has triggered arranging additional training for the staff in understanding relationship dynamics.

Considerable work has been undertaken to understand more around children's vulnerabilities. The registered manager has completed a full skills audit. This has resulted in the introduction of additional safeguards to ensure that staff are clear about their responsibilities in protecting children. This has included staff receiving additional training.

New systems have been brought in to help staff to take swift action when there are serious concerns about the welfare of a child.

The responsible individual and registered manager have introduced new systems to ensure that staff are aware of all the necessary information relating to children. For example, all staff now have dedicated meetings with managers to share learning and discuss strategies. This has introduced greater consistency between the staff and their overall practice.

The registered manager has reviewed the current monitoring and review systems. This has led to new systems being brought into secure greater oversight by senior leaders.

The registered manager has reviewed all serious incidents and submitted notifications to Ofsted retrospectively.

The inspector did not review all the requirements that were made from the full inspection. These requirements will therefore be carried over to the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/09/2022	Full	Inadequate
16/03/2022	Full	Good
11/12/2019	Interim	Improved effectiveness
21/05/2019	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose. (Regulation 14 (1)(a)(b) (2)(a))	18 December 2022
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only— employ an individual to work at the children's home; or if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home; if the individual satisfies the requirements in paragraph (3). The requirements are that— full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a)(b) (3)(d))	18 December 2022
The registered person must ensure that all employees—	18 December 2022

receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b)(c))	
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Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC040638

Provision sub-type: Children's home

Registered provider: Surrey County Council

Registered provider address: Quadrant Court, 35 Guildford Road, Woking, Surrey GU22 7QQ

Responsible individual: Debbie Searle

Registered manager: Colin Christensen

Inspector

Sara Stoker, Social Care Inspector

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