

Inspection report for children's home

Unique reference number	SC040631
Inspector	Liz Driver
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Surrey County Council
Registered person address	Surrey County Council, Children's & Safeguarding Service Runnymede Centre, Chertsey Road ADDLESTONE Surrey KT15 2EP
Responsible individual	Louise Warren
Registered manager	Terence Brooks
Date of last inspection	13/08/2014

Inspection date	20/02/2015
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Previous inspection	good
Enforcement action since last inspection	none

This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **improved effectiveness**.

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At the last inspection carried out in August 2014 one requirement and four recommendations were made. The requirement related to the upgrading of bathrooms. The Registered Manager has responded by replacing some sharpened edged bathroom tiles and has plans to refurbish the bathrooms after April 2015. The Registered Manager has also considered the four recommendations made, health and safety records are now better organised, fire drill records evidence the effectiveness of evacuations undertaken, care plans evidence the young people's involvement and their views, and monthly summaries identify the progress made by individual young people. In addition further work is being undertaken around how to evidence individual progress made.

Young people continue to make good progress in numerous areas of their lives including engaging in education, developing life skills, accessing and enjoying work experiences and addressing their behaviours. Packages of care and education enable young people to move forward and focus on adult life post 18 years old. Transitions into adult life are well planned and involve the young person at every level. Young people have successfully moved onto foster placements and supported lodgings. Young people new to the home receive a smooth introduction and settle in quickly.

Attendance at education is very good. Previously poor attendance is turned around by this service with very good outcomes for the young people. Young people are proud of their academic achievements. Staff fully support education, college and work placements and communicate extremely well with tutors. Young people say the staff team help them with their homework. Achievements are celebrated.

Staff provide clear and consistent boundaries and routines while being approachable and supportive. This enables young people to feel safe and to feel they can speak to members of staff about their care and worries. Young people say they 'feel safe and can talk to staff who always listen'. There have been no incidents of young people going missing however procedures are in place if this did occur. The number of physical interventions carried out is low. The Registered Manager has oversight of the records to monitor staff practice and to review behaviour management strategies if identified.

Staff have good knowledge and awareness of child protection and safeguarding practice. Any incident relating to safeguarding or child protection is promptly notified to the correct agency. The Registered Manager is pro-actively seeking additional training for the staff on e-safety, especially in social media use, and in relation to child sexual exploitation. The home applies strict protocols to ensure safe and secure usage.

Managers and leaders continue to be effective in monitoring the quality of care and professional practice the young people receive; both are of a good standard. Where improvements are identified they are addressed across the whole organisation

No requirements or recommendations have been made as a result of this inspection. The one area that needs improving is already being pro-actively addressed; further training for staff on child sexual exploitation and e-safety.

Information about this children's home

This home is run and managed by the local authority. The home offers care and accommodation for up to eight young people who have emotional and, or behavioural issues.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/08/2014	Full	good
11/03/2014	Interim	good progress
04/11/2013	Full	good
23/01/2013	Interim	good progress

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.