

Inspection report for children's home

Unique reference number	SC040631
Inspection date	11/03/2014
Inspector	Gaynor Moorey
Type of inspection	Interim
Provision subtype	Children's home

Date of last inspection	04/11/2013
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Service information

Brief description of the service

This home is run and managed by the local authority. The home offers care and accommodation for up to eight young people who have emotional and, or behavioural issues.

The inspection judgements and what they mean

Good progress	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
Satisfactory progress	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
Inadequate progress	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

Progress

Since their previous inspection the service is judged to be making **good progress**.

The home has made good progress since the last full inspection in November 2013, when the judgement for overall effectiveness was good, and outcome for quality of care was judged as outstanding and outcomes for children. safeguarding and leaderships and management received good. The home received one recommendations at the last inspection which concerned the updating of the home policies and procedures, the manager has worked hard and is in the middle of a complete review and update to these documents.

Young people enjoy consistent professional relationships with the staff. Staff receive training and have an excellent and comprehensive knowledge of working with young people. They are able to benefit greatly from making relationships and receiving support from the staff. As a team, the staff are able to ensure young people of all ages have structured, appropriate care plans in order to meet their needs and ensure their safety.

Young people have access to educational placements, are supported with attendance and provided with educational facilities, such as books, games and the internet. They

receive support with becoming more independent and attending college placements.

Young people enjoy activities which they have chosen. The staff support the young people and risk assess activities so they can enjoy new experiences and learn from them at their own pace.

Young people are encouraged in their independence and have individual plans to work on specific areas. Young people have been enabled to find part-time work which is related to their possible chosen area of study and employment.

Young people have their health needs met and promoted by the staff. Young people have benefited from this which has helped with their confidence and self-esteem.

Young people at the home have very different and specific needs; staff have created comprehensive plans and risk assessments, which have been shared with the young people. The home ensures that they can take part and attend the review meetings of their plans.

Staff are offered induction training when they start working at the home and then go on to undertake training and access opportunities to study for qualifications. The home offers the staff a good range of training for both mandatory areas and subject-specific training.

The manager continues to ensure that the young people live in a well-cared-for environment which is safe and secure. Young people are able to voice their opinions and complain when they are unhappy. Complaints are dealt with within timescales and to a satisfactory level.

The home has an experienced manager who has supported the team to change ideas and working practice to ensure young people's needs and complex issues are addressed through supportive, trusting relationships. The manager ensures the home is always reviewing its practice and developing to offer the young people a good place to live in.

About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection*.