

Inspection report for children's home

Unique reference number	SC039038
Inspector	Catherine Honey
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Leicester City Council
Registered person address	New Walk Centre Welford Place LEICESTER LE1 6ZG
Responsible individual	Michael David Evans
Registered manager	Ranjit Singh Bains
Date of last inspection	12/11/2014

Inspection date	24/03/2015
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Previous inspection	outstanding
Enforcement action since last inspection	none

This inspection

This home was judged outstanding at the last full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

Staff continue to provide children and young people with outstanding care. Managers and staff are very knowledgeable in respect of children and young people's complex individual needs and have excellent relationships with them. The management team continues to run the home effectively. The positive team ethos continues to develop, ensuring that individualised care is given to young people. A parent stated, 'My child is making so much progress and is much more relaxed. They really look after my child well. You can see staff care about my child.' A social worker said, 'They are doing an amazing job with my young person.' All young people have continued to make very good progress because staff understand their needs extremely well. They support young people with their complex behaviour so that their anxiety decreases.

Young people are settled in their home. Some young people living at the home present with extremely complex behaviour and some have Autistic Spectrum Disorders. Some also presented with mental health issues. The Registered Manager has worked in conjunction with placing social workers and health professionals to ensure that the needs of all young people can be met appropriately. Where the home is not able to safely meet young people's needs they have moved on to a safer environment. During this time staff have maintained contact with young people to help ensure they have familiar faces around them to support them to settle. This ensures that that young people can continue to make as much progress as possible in their life.

Outcomes for the children and young people who live at this home remain excellent. For example, since the last inspection, young people have accessed new activities such as youth clubs in the community where they can make their own friends. Young people who are experiencing changes in their body as they grow up are extremely well prepared for this so that when changes happen they understand why

and are not anxious or afraid. Older young people are well-prepared for the transition into adult services. Planning starts early, in consultation with family members and social workers so that comprehensive plans can be put in place for when young people are ready to move on. This gives young people the best opportunity to settle when they move on to the next stage of their lives.

The home has built on some areas of existing strength. There has been further increased focus on consultation with parents and care givers. A coffee morning was held with parents and carers as well as a seasonal activity in the home. Parents and carers thoughts and views are listened to and acted on. A parent said, 'When I visit the home, they make me feel welcome, like I'm in my own place.' As parents feel accepted and comfortable in the home environment, this enables important relationships to be maintained.

At the previous inspection, one recommendation was made. This has been fully addressed. A clear policy is now in place which covers use of electronic monitoring devices such as cameras. Implementation of this policy helps ensure young people's privacy is protected. This continues to protect the safety and welfare of the young people.

Physical intervention is only ever used as a last resort to keep young people safe. There is regular monitoring of records to reflect on incidents and consider patterns and trends. On one occasion, the duration of an incident which involved a physical intervention was recorded instead of the duration of the physical intervention. Although this has not had a negative impact on the welfare of young people, this oversight means the record is not as clear or accurate as it could be.

Information about this children's home

This children's home provides residential care for seven young people with learning difficulties. It is owned and managed by the local authority.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/11/2014	Full	outstanding
13/02/2014	Interim	satisfactory progress
12/07/2013	Full	adequate
05/03/2013	Interim	good progress

What does the children's home need to do to improve further?

Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- ensure management of the home ensures all staff's work is consistent with these Regulations and National Minimum Standards, the home's policies and procedures. This relates to clear recording of duration in restraint logs. (NMS 21.3)

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.