

SC036240

Registered provider: Derby City Council

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home provides care and accommodation for up to six children and young people who need support with emotional and/or behavioural problems.

The manager was registered with Ofsted on 29 July 2011.

Inspection dates: 1 to 2 May 2018

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 17 July 2017

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/07/2017	Full	Good
20/12/2016	Interim	Improved effectiveness
21/07/2016	Full	Good
14/12/2015	Interim	Not judged

What does the children's home need to do to improve?

Recommendations

- Ensure that, wherever possible, staff are not deployed to work in other children's homes. Young people's needs should be consistently met by staff they know and trust. ('Guide to the children's homes regulations including the quality standards', page 15, paragraph 3.7)

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Young people make exceptional progress in all areas of their lives. This is attributable to the excellent care and support that they receive from staff and managers. Progress is particularly evident in relation to their significantly improved emotional well-being.

Young people grow in confidence over time. They learn how to manage and regulate their emotions extremely well. They have a very real and positive voice in how this home is run. They know how to raise concerns confidently. One young person said that they are 'one big family, who look after each other at all times'.

A commendable emphasis is placed on learning and education. Staff work tirelessly to support young people to re-engage with education. They go above and beyond their roles. They act as inspiring corporate parents. Young people's educational progress has significantly improved as a result of such commitment from staff.

Young people receive excellent healthcare and support. A key strength of staff is their commitment to working with a range of agencies. This ensures that prompt help is made available to each young person and further increases their well-being.

Young people feel highly valued by staff. Young people report feeling unsettled when staff are asked to cover shifts in other children's homes. They miss the consistency of care and support.

How well children and young people are helped and protected: outstanding

Staff understand young people's complex needs extremely well. Work has been done to improve risk assessments. Risk assessments now very clearly reflect current and changing needs. They specify what action staff should take to support and protect young people. Young people consistently report feeling safe and protected from harm. One young person said: 'The staff always keep me safe, they really care about me and this makes me feel special.'

Missing-from-care incidents are rare. Staff successfully engage young people so that they better understand risks. Close monitoring of internet and social media usage further protects young people.

Staff appreciate the need to support young people to take age-appropriate risks. They prepare them exceptionally well for the adult world. They learn how to use public transport unaided. Staff undertake bespoke work to increase young people's confidence and skills over time.

The effectiveness of leaders and managers: outstanding

The manager is inspirational and totally committed to ensuring outstanding outcomes for young people. She speaks with passion about young people and the staff team. She can clearly articulate each young person's progress.

The manager supports staff to take on lead roles in the home. This increases their confidence and competence. Team meetings are used to consider each young person and how their needs will be met. As one staff member commented: 'The manager is fantastic. I feel so valued and supported by her at all times.'

Management monitoring is excellent. Systems for tracking progress are very impressive.

Staff and managers regularly use research-informed materials in their work. They imaginatively seek ways to engage young people. This has had extremely positive and demonstrable outcomes.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC036240

Provision sub-type: Children's home

Registered provider: Derby City Council

Registered provider address: Treasurer's Department, Council House, Corporation Street, Derby DE1 2FE

Responsible individual: Sharon Green

Registered manager: Patricia Topliss

Inspector

Tracy Murty: social care inspector

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