

SC035687

Hesley Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This is a residential special school that is owned and managed by a private company. It is registered as a children's home and offers care and accommodation for up to 37 children with learning disabilities and/or complex needs, including behaviour that may challenge. The home consists of 16 separate houses.

The manager registered with Ofsted in June 2018. However, they are not currently in day-to-day charge of this provision.

Inspectors were aware during this inspection that serious child protection allegations were being investigated by the appropriate authorities.

Inspection date: 20 July 2021

This monitoring visit

On 2 March 2021, a monitoring visit was undertaken. During this visit, significant failings in the management and leadership arrangements of the home and the employment of staff were identified. Ofsted issued compliance notices under regulation 13 and 33 of the Children's Homes (England) Regulations 2015.

An assurance visit was carried out on 18 and 19 March 2021. This visit identified further shortfalls in the safeguarding arrangements for children. Due to the severity of the failings identified, Ofsted served an emergency suspension notice on 19 March 2021. The report is published on the Ofsted website.

A monitoring visit was carried out on 5 May 2021. Ofsted found that the provider had made some progress. However, the inspector found that the provider had not met all of the steps identified in the compliance notices. Two further compliance notices under regulation 13 and 33 were reissued.

On 9 June 2021, a further monitoring visit was conducted. The inspector found that the provider had met both the compliance notices. However, Ofsted issued a further

emergency suspension notice. This notice was issued as the provider had failed to demonstrate that they had made sufficient progress through their action plan to safeguard children effectively.

This visit was carried out to monitor the provider's compliance with the suspension notice.

The provider has complied with this notice. A tour of the home confirmed there are no children living in any of the homes that are linked to this registration.

There is a programme of staff selection and building refurbishment is ongoing. The provider continues to make progress in achieving the action plan to address the shortfalls found in the previous visits.

The suspension notice will remain in place. This will remain in place until the provider can demonstrate that they have made sufficient progress through their action plan, so that children will not be at risk of harm if they were to live in the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/11/2019	Full	Good
28/11/2018	Full	Good
12/12/2017	Full	Good
28/02/2017	Interim	Improved effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The enjoyment and achievement standard is that children take part in and benefit from a variety of activities that meet their needs and develop and reflect their creative, cultural, intellectual, physical and social interests and skills. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— develop the child's interests and hobbies; participate in activities that the child enjoys and which meet and expand the child's interests and preferences; and make a positive contribution to the home and the wider community; and that each child has access to a range of activities that enable the child to pursue the child's interests and hobbies. (Regulation 9 (1) (2)(a)(i)(ii)(iii)(b))	22 August 2021
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and	22 August 2021

are familiar with, and act in accordance with, the home's child protection policies; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm; that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health; and that the effectiveness of the home's child protection policies is monitored regularly. (Regulation 12 (1) (2)(a)(i)(iii)(v)(vi)(vii)(b)(d)(e))	
The registered person must compile in relation to the children's home a statement ("the statement of purpose") which covers the matters listed in Schedule 1. Subject to paragraph (6), the registered person must ensure that the home is at all times conducted in a manner which is consistent with its statement of purpose. (Regulation 16 (1) (5))	22 August 2021
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(a)(viii)(b)(i)(ii)(c))	22 August 2021
An individual may only carry on a children's home if the individual satisfies the requirements in paragraph (5). A responsible individual must— have the capacity, experience and skills to supervise the management of the home, or the homes, in respect of which the responsible individual is nominated. (Regulation 26 (1) (7)(b))	22 August 2021

This specifically relates to the responsible individual's capacity and skills to supervise the management of the home effectively.	
A person may only manage a children's home if— the person is of integrity and good character; having regard to the size of the home, its statement of purpose, and the number and needs (including any needs arising from any disability) of the children— the person has the appropriate experience, qualification and skills to manage the home effectively and lead the care of children. (Regulation 28 (1)(a)(b)(i)) This specifically relates to the registered manager's capacity and skills to effectively manage the home.	22 August 2021
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The requirements are that— the individual has the appropriate experience, qualification and skills for the work that the individual is to perform. (Regulation 32 (1) (3)(b)) This specifically relates to staff being sufficiently skilled and qualified to support children with communication needs.	22 August 2021
The registered person must— ensure that each employee completes an appropriate induction. The registered person must ensure that all employees— undertake appropriate continuing professional development; and receive practice-related supervision by a person with appropriate experience. (Regulation 33 (1)(a) (4)(a)(b)) This specifically relates to those staff who work night shifts.	22 August 2021

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC035687

Provision sub-type: Residential special school

Registered provider: Hesley Services Limited

Registered provider address: Hesley Hall Coach House, Hesley, Doncaster, South Yorkshire DN11 9HH

Responsible individual: Susan McLean

Registered manager: Deborah Smith

Inspector

Louise Hollick, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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