

Children's homes – monitoring visit

Inspection date	4 June 2015
Unique reference number	SC035687
Type of inspection	Monitoring inspection
Registered person	Hesley Services Limited
Registered person address	Hesley Hall Coachhouse Hesley Doncaster South Yorkshire DN11 9HH

Responsible individual	Susan McLean
Registered manager	Ian Oliver (currently being registered)
Inspector	Debbie Foster Jamie Richardson Nicola McEvinney

This monitoring visit

On 4 June 2015 we conducted a monitoring visit to the home. The primary purpose of the visit was to check the actions taken by the provider to meet the compliance notice according to the steps specified. This notice was issued on 14 May 2015 under regulation 33 (4) (a) & (b) specifically relating to the need for the provider to ensure that all employees undertake continuing professional development and receive practice related supervision by a person with appropriate experience. As part of the visit we also explored particular aspects of young people's care.

Managers and the support staff interviewed confirmed that they have all undertaken and received a formal supervision session since the issue of the compliance notice. The supervision records checked mirrored the information provided by staff. Managers delivering supervision are to undertake further training in how to facilitate and provide consistent and good quality supervision. The supervision sessions have included topics such as how staff are to deliver care to young people in line with their support plans. Supervisors have collated information on the training already undertaken by each staff member. Staff state that they have identified further training required. They confirmed that they had the opportunity to reflect on their practice, discuss each young person and how they feel about their work. Staff receive a record of their supervision. All records have been agreed, signed and dated by the supervisor and the supervisee.

Positive comments from staff have been made about the improved quality of supervision. Staff said, 'the new management team are making changes which are really improving things for young people,' and another said, 'the new manager is fair but firm; communication is so much better, we are getting all information about the young people at handovers.' They commented that the recent supervision sessions have covered their care of young people in more depth. The time taken for each completed supervision has increased.

The improvement to the content of supervision is a starting point to monitor and enhance the quality of care provided to young people. Deficiencies and development areas identified will now routinely highlight and be acted upon. As a result, young people are provided with improving and consistent good care.

Since the last monitoring inspection in April 2015, Ofsted have received information and notifications about incidents that have raised concerns regarding aspects of young people's care. These relate to a young person's personal hygiene not always being adequate; a young person leaving the home without staff supervision and incidents in the community. The safety measures, supervision and care provided to these particular young people have been checked by the inspectors. The

management team and staff have made the necessary changes to safeguard, protect and meet the care needs of these particular young people.

A further requirement has been made under regulation 40(4) as a result of the findings of this visit. A serious incident in the community has not been reported to Ofsted without delay as required by the regulations. This does not keep the regulator fully informed about matters of concern to enable them to take action if required.

Information about this children's home.

This provision is a residential special school owned by a private organisation. The school offers accommodation for up to 40 children and young people between the ages of eight years and 19 years. Children and young people have severe learning difficulties and complex needs, including autism. The residential accommodation is registered and inspected as a children's home by Ofsted.

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person(s) meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*. The registered person(s) must comply with the given timescales.

Reg.	Requirement	Due date
40(4)	The registered person must notify HMCI and each other relevant person without delay if- (a) a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; (b) an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; (c) there is an allegation of abuse against the home or a person working there; (d) a child protection enquiry involving a child — (i) is instigated; or (ii) concludes (in which case, the notification must include the outcome of the child protection enquiry); or (e) there is any other incident relating to a child which the registered person considers to be serious. Particular to (b) and (e)	28 July 2015

Information about this inspection

The purpose of this visit was to monitor the action taken and progress made by the home since their last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/04/15	Monitoring	Compliance met
05/03/15	Interim	Declined Effectiveness
18/06/14	Full	Good
06/12/13	Interim	Good Progress

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