

Children's homes - interim inspection

Inspection date	30/03/2016
Unique reference number	SC035657
Type of inspection	Interim
Provision subtype	Children's home
Registered manager	Shazad Iqbal
Inspector	Sarah Oldham

Inspection date	30/03/2016
Previous inspection judgement	Outstanding
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged Outstanding at the full inspection. At this interim inspection Ofsted judge that it has Sustained effectiveness. Since the last inspection the number of young people in placement has increased, with a further two young people moving into the home. Effective planning means consideration is given to how all young people are supported; resulting in young people feeling positive about their placement and able to develop good relationships with their peers and staff. All young people attend full time education, encouraged and supported by staff. This is a positive step for young people who, prior to living at the home, had inconsistent educational attendance. This has resulted in increased attainment to contribute to future life opportunities. One young person has been proactive in seeking employment on a part time basis and this has inspired some of the other young people to do the same. Staff offer support for this, for example discussing possible interview scenarios and expectations of potential employers with the young people. At the previous inspection, there had been some incidents of young people going missing from the home. However, since then, there have been no such incidents and late returns have significantly decreased. Staff are aware of the procedures to follow if this does occur and individual risk assessments contain relevant details. A senior manager has investigated a complaint regarding the home received by the home's head office, with a detailed response provided. The manager notified the regulator to enable clear and transparent oversight of complaints and actions taken to address them. Notifiable incidents are reported to relevant people in a timely manner. The home works in partnership with other professionals to promote overall outcomes for young people and to ensure safeguarding remains at the forefront of practice. The manager undertakes regular monitoring of the service, providing detailed reports to the regulator to enable effective oversight. Further oversight of the home is provided through monthly monitoring by an independent visitor who provides a report to the manager and regulator. The manager responds to recommendations swiftly and demonstrates a strong commitment to continuous development of the service. This includes accessing training for staff to ensure	

their knowledge and skills remain current, such as recording skills and safeguarding including radicalisation and the prevent strategy.

Since the last inspection, there have been no incidents of physical intervention. The staff support young people develop strategies to manage behaviour and provide effective de-escalation support. Sanctions are reasonable, fair, fully recorded and discussed with young people. Regular individual work undertaken enables young people to reflect on their behaviour as well as to discuss their wishes, views, and plans for their future. They all contribute their views about the home and what they would like to do. One young person said: 'it's really good here; staff listen to what you have to say.' Another one said: 'I feel safe, settled and happy living here.' They access a range of activities, including the cinema and go-karting as well as having access to recreational activities within the home.

There have been no requirements or recommendations made as a result of this inspection. The manager continues to develop the placement plans to reflect current needs and recording has developed since the last inspection to reflect progress and outcomes for young people.

Information about this children's home

This service is a privately run children's home. It is registered to provide care and accommodation for up to seven children or young people with emotional and/or behavioural difficulties.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
11/01/2016	CH - Full	Outstanding
30/03/2015	CH - Interim	improved effectiveness
27/11/2014	CH - Full	Good
13/03/2014	CH - Interim	Good Progress

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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