

SC035499

East Riding of Yorkshire Council

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A local authority operates this home. The home provides medium- to long-term residential care for up to six children. At the time of this visit, three children were living at the home.

The registered manager's post is vacant. The deputy manager is undertaking day-to-day interim management of the home but is not registered with Ofsted.

Inspection date: 29 June 2022

This monitoring visit

At the full inspection on 3 May 2022, there were serious and widespread concerns relating to how the home was being operated and an inadequate judgement was given in all areas. A notice restricting accommodation at the home was issued to prevent other children from moving into the home. Ofsted also issued five compliance notices under regulation 12, the protection of children standard, regulation 13, the leadership and management standard, regulation 14, the care planning standard, regulation 35, behaviour management policies and records, and regulation 40, notification of a serious event.

At a monitoring visit on 14 June 2022, compliance notices under regulations 12, 13 and 14 were found to be met. Compliance notices under regulations 35 and 40 were reissued and the notice restricting accommodation remained in place.

On 22 June 2022, senior managers from the local authority contacted Ofsted as the child, who had recently moved out of the home, experienced the brake down of their placement. The child moved back into the home later that day, confirmed through direction of the court on 24 June 22. Therefore, the provider has not adhered to the requirements of the restriction notice.

The purpose of this visit was to assess what steps the provider had taken to ensure the safety of children and staff in the home. These included individual risk assessments, action plans and impact assessments. An increase in the number of staff supporting children also meets the requirements set out in the court-issued deprivation of liberty order.

Additional agency staff are being used to manage this, and rotas provided to inspectors confirmed that adequate staffing was in place. Where possible, the same agency workers are used to offer some consistency for children.

Following this monitoring visit, it was agreed that the restriction of accommodation remains in place and the two remaining compliance notices are unmet. These will be reviewed in accordance with Ofsted's enforcement policy.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/05/2022	Full	Inadequate
25/01/2022	Full	Requires improvement to be good
19/10/2021	Full	Inadequate
19/11/2019	Full	Good

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— take part in activities, and attend any appointments, for the purpose of meeting the child's health and well-being needs. (Regulation 10 (1)(a)(b) (2)(a)(iii))	17 July 2022
*The registered person must ensure that— within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within five days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(b)(i)(ii)(c))	17 July 2022
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child;	17 July 2022

are kept up to date. (Regulation 36 (1)(a)(b)) This refers to ensuring that written risk assessments are kept up to date to accurately reflect current risks and include the most-recent strategies employed to mitigate these risks.	
*The registered person must notify HMCI and each other relevant person without delay if— there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(e))	17 July 2022
The registered person must ensure that an independent person visits the children’s home at least once each month. When the independent person is carrying out a visit, the registered person must help the independent person— if they consent, to interview in private such of the children, their parents, relatives and persons working at the home as the independent person requires; and to inspect the premises of the home and such of the home’s records (except for a child’s case records, unless the child and the child’s placing authority consent) as the independent person requires. A visit by the independent person to the home may be unannounced. The independent person must produce a report about a visit (“the independent person’s report”) which sets out, in particular, the independent person’s opinion as to whether— children are effectively safeguarded; and the conduct of the home promotes children’s well-being. The independent person’s report may recommend actions that the registered person may take in relation to the home and timescales within which the registered person must consider whether or not to take those actions. (Regulation 44 (1) (2)(a)(b) (3) (4)(a)(b) (5))	17 July 2022

The registered person must complete a review of the quality of care provided for children (“a quality of care review”) at least once every six months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children’s home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review (“the quality of care review report”). The registered person must— supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home. The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff. (Regulation 45 (1) (2)(a)(b)(c) (3) (4)(a)(b) (5))	17 July 2022
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*These requirements are subject to a compliance notice.

Recommendations

- The registered person should ensure that any home using CCTV or other monitoring equipment must gain consent to any monitoring or surveillance by the placing authority in writing at the time of placement. The use of CCTV is regulated by the Protection of Freedoms Act 2012 and the Surveillance Camera Code of

Conduct (Home Office 2013). ('Guide to the Children's Homes Regulations, including the quality standards', page 16, paragraph 3.16)

- The registered person should ensure that children are consulted regularly on their views about the home's care, to inform and support continued improvement in the quality of care provided. Due consideration should be given to the child's cognitive ability in the development and implementation of any consultation processes. Children should be able to see the results of their views being listened to and acted on. ('Guide to the Children's Homes Regulations, including the quality standards', page 22, paragraph 4.11)
- The registered person should ensure that staff can access appropriate facilities and resources to support their training needs (around conducting room searches). The registered person should understand the key role they play in the training and development of staff in the home. ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.11)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC035499

Provision sub-type: Children's home

Registered provider: East Riding of Yorkshire Council

Registered provider address: East Riding of Yorkshire Council, County Hall, Cross Street, Beverley HU17 9BA

Responsible individual: Eoin Rush

Registered manager: Post vacant

Inspectors

Louise Hollick, Her Majesty's Inspector

Louise Walker, Her Majesty's Inspector

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