

SC035499

East Riding of Yorkshire Council

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A local authority operates and runs this home. It provides care for children and young people and its plan is for them to live in medium- to long-term residential care.

Inspection date: 18 December 2018

This monitoring visit

At the inspection on 23 October 2018, the home was judged inadequate. There were a number of significant breaches of regulation. These included deficiencies in the assessment and management of risk, inclusive of gaps within the staff knowledge and training, that are relevant to the staff's role and the protection of children. Additionally, the risk management strategies were found to be ineffective and, despite the apparent safeguarding concerns, the manager had not taken appropriate action to ensure the safety and protection of the children.

As a result, two compliance notices were served on the provider relating to regulations 12 and 13 of the Children's Homes Regulations 2015. A restriction of accommodation notice was also served to prevent the further admission of children and young people to the home.

This monitoring visit was carried out to establish whether the provider has complied with the restriction of accommodation notice and to inspect the progress made in relation to the compliance notices.

There have been no further admissions into the home and one child has left the home. The manager took appropriate action to address the timeliness that was faced during the placement search for this child. There is a revised process for future admissions, and this incorporates the 'admission and monitoring forum' chaired by senior leaders. There is a commitment from the provider that vulnerabilities and risks will be apparent and reviewed before the point of placement.

The level of presenting risk identified at the full inspection has reduced. Although

the children still display behaviours that present a risk to themselves and others, the staff are taking immediate action to maintain their safety. The staff are following the created guidance which clearly details the steps that they should take to prevent and respond to risk. The staff have appropriately used physical intervention to stop children from leaving the home when they are deemed to be at risk of harm. These records contain the manager's oversight, although they are not signed or dated.

The children's risk assessments have been amended. They are more precise and provide the staff with a clear overview and strategies to implement. However, one child's risk assessment does not fully assess all their risks, despite the staff actively addressing the concerns with them through key-working sessions and daily discussions. Plans are implemented so that significant incidents are presented to the senior leaders at the 'admissions and monitoring forum'. This provides further reflection and scrutiny of the strategies implemented and their effectiveness.

The staff have developed their knowledge and understanding about issues that are pertinent to their role. Some staff members have attended training on 'county lines', which has been well received and further sessions are planned to enhance the team's practice. Until all the staff attend this training, an overview and further research about 'county lines' has been disseminated within the team.

The children are engaging in education and are involved in positive activities. The children's progress is reviewed through the created 'resilience mapping' tool. This record is linked to the children's care plans and visibly identifies any progress or deficits of need. The staff have undertaken practice-based training in preparation for the implementation. The 'resilience mapping tool' is viewed and monitored by the manager and senior leaders to review the effectiveness of strategies and the child's placement.

The provider has taken appropriate action to mitigate risks to the safety and well-being of the children. The compliance notices that were served in relation to regulation 12 and 13 have been met. The provider has adhered to the restriction of accommodation notice. The restriction of accommodation was formally rescinded on 20 December 2018. A further two requirements are raised in line with the monitoring inspection findings.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/10/2018	Full	Inadequate
02/03/2018	Full	Good
13/03/2017	Interim	Improved effectiveness
13/06/2016	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust; an understanding about acceptable behaviour; and positive responses to other children and adults. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— meet each child's behavioural and emotional needs, as set out in the child's relevant plans; encourage each child to take responsibility for the child's behaviour, in accordance with the child's age and understanding; communicate to each child expectations about the child's behaviour and ensure that the child understands those expectations in accordance with the child's age and understanding; help each child to understand, in a way that is appropriate according to the child's age and understanding, personal, sexual and social relationships, and how those relationships can be supportive or harmful; and help each child to develop the understanding and skills to recognise or withdraw from a damaging, exploitative or harmful relationship. (Regulation 11 (1)(a)(b)(c)(2)(a)(i)(iii)(v)(vi)(vii))	16/12/2018
The registered person must ensure that all employees—	16/12/2018

receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b)) Specifically, that staff receive regular reflective supervision	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(h)) Specifically, ■ improve the quality of sanctions records and the records relating to room searches and frequency, risk assessments and the area risk assessment to ensure that they support safe and transparent practice provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff when carrying out the quality of care review.	16/12/2018
The independent person must produce a report about a visit ('the independent person's report') which sets out, in particular, the independent person's opinion as to whether— children are effectively safeguarded; and the conduct of the home promotes children's well-being. (Regulation 44 (4)(a)(b))	16/12/2018
The registered person must notify HMCI and each other relevant person without delay if— there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(e))	16/12/2018

Specifically, notify Ofsted when information shared in multi-agency meetings relates to children's involvement in risky incidents.	
within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. Regulation 35(3)(b)(i)(ii)(c))	05/02/2019
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— (i) assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; (Regulation 12 (1)(2)(a)(i)) Although the compliance has been met, other children's risk assessments still do not reflect all the known concerns.	05/02/2019

Recommendations

- Children should be actively encouraged to read their records and to add further information to them. They should be regularly reminded of their rights to see information kept about them and be given information about how they might be supported to access their records in later life. ('Guide to the children's homes regulations including the quality standards', page 62, paragraph 14.6)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC035499

Provision sub-type: Children's home

Registered provider: East Riding of Yorkshire Council

Registered provider address: County Hall, Cross Street, Beverley, North
Humberside HU17 9BA

Responsible individual: Eoin Rush

Registered manager: Suzanna Hills

Inspector

Jennifer Fenlon, social care inspector

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