

Inspection report for children's home

Unique reference number	SC034415
Inspection date	18/02/2013
Inspector	Helen Walker / Monica Hargreaves
Type of inspection	Interim
Provision subtype	

Date of last inspection	15/06/2012
--------------------------------	------------

© Crown copyright 2013

Website: www.ofsted.gov.uk

This document may be reproduced in whole or in part for non-commercial educational purposes, provided that the information quoted is reproduced without adaptation and the source and date of publication are stated.

Service information

Brief description of the service

This home is owned and managed by a charitable trust. The home forms part of a school campus and the school is inspected separately by Ofsted. This registered service provides care and accommodation for up to 38 children and young people with learning and physical disabilities and complex health care needs. At the Hollybank site the trust also provides services for adults with complex disabilities.

The inspection judgements and what they mean

Good progress	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
Satisfactory progress	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
Inadequate progress	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

Progress

Since their previous inspection the service is judged to be making **satisfactory progress**.

At the last inspection, in June 2012, the overall effectiveness of the home was judged to be good. Since that inspection, the home has made satisfactory progress overall. The requirement and majority of recommendations made at the last inspection are met.

The manager now forwards a copy of the Regulation 34 report to Ofsted to demonstrate how she intends to improve the quality of care provided. This also identifies any issues or trends for consideration and action. Consultation systems have been developed so that the views of parents and stakeholders are regularly obtained about young people's care. A sample of parents written responses show they are very happy with their child's placement and praise the quality of care given.

Recruitment and employment procedures at the home are more robust. Appropriate recruitment checks and verification of documents help to ensure staff are suitable to

work with young people. The manager has introduced a system to identify the times when young people require a statutory visit from their social worker. This supports young people to have timely visits from those who are monitoring their welfare and supporting their placement at the home.

A previous recommendation relating to medication has not been met and shortfalls still remain. These relate to record keeping and the arrangement to ensure the prompt restock of young people's prescribed medication. Young people's medication is safely and securely stored. However, there are times when medication for the same young person is stored in different cabinets. This does not fully support staff to accurately monitor and administer medication efficiently.

Young people are cared for by a consistent and knowledgeable staff team. Staff were seen to be very responsive and caring towards young people who showed they clearly enjoyed their company. The majority of young people do not have verbal communication so staff are proactive to encourage them to make their views known. Staff use a range of equipment and visual aids to enable young people to have a voice.

Staff have training to support them in their work which includes child protection training and advice from the different health professionals employed by the service. Staff are able to raise any issues of concern and are confident these matters are dealt with properly by the provider.

The Hollybank site provides education, care and accommodation for both adults and children. As part of the site there are three separate buildings registered with Ofsted as a children's home. One of the buildings is a house that now accommodates young adults and not children. The provider has yet to contact the appropriate adult regulatory body to ensure this part of the service is properly regulated as an adult provision.

The manager has a good overview of the running of the service through a range of monitoring systems. This includes the manager's Regulation 34 reports and the Regulation 33 report from the monthly visitor to the home. Details of any incidents relating to the home are recorded electronically and dealt with by the relevant person. However, a recent significant event involving the conduct of a member of staff at the home was not notified to Ofsted. This is a breach of regulation.

Two requirements have been made as a result of this inspection. These relate to the medication arrangements in the home and the notification of significant events.

Areas for improvement

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes Regulations 2001 and the

National Minimum Standards. The registered person(s) must comply with the given timescales.

Reg.	Requirement	Due date
30 (2001)	ensure in relation to a children's home, if any of the events listed in column 1 of the table in Schedule 5 takes place, the registered person shall without delay notify the person indicated in respect of the event in column 2 of the table (Regulation 30 (1))	06/03/2013
21 (2001)	make suitable arrangements for the recording, handling, safekeeping, safe administration and disposal of any medicines received into the children's home. (Regulation 21 (1))	06/03/2013

About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection*.