

SC033174

Hampshire County Council

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a local authority. It is registered to provide care for up to four children aged between 10 and 17. The maximum age on admission is 16.

The provider states that the home offers residential care with therapeutic emphasis and multi-agency involvement to help children and young people to recover from experiences that have left them vulnerable.

The home has been without a registered manager since March 2021.

Inspection date: 20 October 2022

This monitoring visit

A monitoring visit was undertaken on 8 September 2022 due to significant concerns being raised about the safety and well-being of children. Following this visit, two compliance notices were issued under regulations 12 and 13. A notice restricting accommodation was also issued to prevent any other children moving into the home.

This visit took place to assess progress against the steps of the compliance notices and to monitor the notice restricting accommodation.

One child has moved to another home since the last visit, leaving one child living in the home. The notice restricting accommodation has been adhered to.

The child was missing from home during this visit. Staff were initially proactive in following the risk assessment and care plan. However, they failed to fulfil their responsibilities and did not follow the guidance given in the risk management plan for a significant period overnight, despite there being a waking night staff member on shift.

Managers have increased oversight of the risk assessments and behaviour management plans. Relevant information that could identify potential risks has been shared with staff to inform them as to what actions should be taken. However, one record was not updated, and the calming measure detailed could not be complied with, which may have distressed the child if mentioned by staff.

Committed staff support the child on their return. Discussions are recorded well, and the views of the child are comprehensively recorded and shared appropriately with other professionals. Relevant care planning documents have been updated, and review meetings for children have been attended by staff or the interim manager. Therefore, care planning is well informed.

Senior leaders and managers have reviewed the monitoring systems used in the home and have shared these with the whole staff team directly in team meetings and individually. Although not yet embedded in practice, the roles, responsibilities and reporting processes are clearly recorded. In addition, the increased presence of the responsible individual has provided reassurance and support for the interim manager and staff in the absence of a registered manager.

At a case review following this inspection, it was confirmed that the notice restricting accommodation could be lifted. The compliance notice issued in relation to regulation 13 was deemed to be met. Not all aspects of the notice issued under regulation 12 were met and a new notice is issued.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
02/08/2022	Full	Good
26/04/2022	Full	Inadequate
26/04/2021	Full	Good
30/10/2019	Interim	Sustained effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person. (Regulation 12 (1) (2)(i)(v))*	11 December 2022

*This requirement is subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC033174

Provision sub-type: Children's home

Registered provider: Hampshire County Council

Registered provider address: Hampshire Council, 3rd Floor, Elizabeth II Court North, The Castle, Winchester, Hampshire SO23 8UG

Responsible individual: John Stacey

Registered manager: Post vacant

Inspector

Jill Sephton-Wright, Social Care Inspector

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