

SC033174

Hampshire County Council

Monitoring visit

Information about this children's home

The home is owned and managed by a local authority. The home provides care for up to five children aged between 10 and 17 years, and 16 is the maximum age on admission.

The provider states that they offer residential care with therapeutic emphasis and multi-agency involvement to help children and young people recover from experiences that have left them vulnerable and disrupted their primary relationships.

There is no registered manager.

Inspection date: 8 June 2022

This monitoring visit

This visit was carried out to monitor the registered provider's progress against four compliance notices issued after the last full inspection and to ensure that the registered provider was adhering to a restriction of accommodation notice that had been issued on 29 April 2022.

There has been a proactive response from leaders and managers to the four compliance notices and further requirements set at the last full inspection. The provider has met the compliance notices, adhered to the restriction of accommodation notice, and work is well underway to meet the remaining requirements. These will be fully assessed at the next full inspection.

Some of the new systems and processes are very new and will take time to embed. However, point-by-point analysis of all requirements from each notice show that action has been taken to respond to all areas of concern.

The departure of one child has had a significant calming influence on the home. It is clear that there is some residual concern about what may occur when restrictions

are lifted and new referrals arrive. However, managers are clear that future referrals will be carefully considered, and compatibility with children already in placement will be at the forefront of all decisions.

Incidents are minimal, and all staff report a growth in positive relationships. This was backed up by observations of children's engagement with staff and feedback from a child's social worker.

While some of the new documentation, developments in staff practice, and training initiatives are not yet fully tested, leaders and managers have addressed all concerns promptly and in a professional manner. As a result of the level of progress, a decision has been made to lift the restriction of accommodation notice.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
26/04/2022	Full	Inadequate
26/04/2021	Full	Good
30/10/2019	Interim	Sustained effectiveness
14/05/2019	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— understand and apply the home's statement of purpose. (Regulation 6 (1)(a)(b) (2)(a))	30 June 2022
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that the home has sufficient staff to provide care for each child. (Regulation 13 (1)(a)(b) (2)(a)(d))	30 June 2022
The care planning standard is that children— receive effectively planned care in or through the children's home; and	30 June 2022

have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that arrangements are in place to— manage and review the placement of each child in the home; and that each child's relevant plans are followed. (Regulation 14 (1)(a)(b) (2)(a)(b)(ii)(c))	
The registered person must compile in relation to the children's home a statement ("the statement of purpose") which covers the matters listed in Schedule 1. The registered person must— keep the statement of purpose under review and, where appropriate, revise it. Subject to paragraph (6), the registered person must ensure that the home is at all times conducted in a manner which is consistent with its statement of purpose. (Regulation 16 (1) (3)(a) (5))	30 June 2022
Case records must be kept— securely in the children's home during the period when the child to whom the case records relate is accommodated there. (Regulation 36 (2)(c))	30 June 2022
The registered person must prepare and implement a policy ("the behaviour management policy") which sets out— how appropriate behaviour is to be promoted in the children's home. The registered person must ensure that—	30 June 2022

within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— details of any methods used or steps taken to avoid the need to use the measure; the effectiveness and any consequences of the use of the measure; and; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate. (Regulation 35 (1)(a) (3)(a)(v)(vii)(b)(i)(ii))	
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child — or there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(a)(b)(c)(d)(e))	30 June 2022

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC033174

Provision sub-type: Children's home

Registered provider: Hampshire County Council

Registered provider address: Hampshire Council, 3rd Floor, Elizabeth II Court
North, The Castle, Winchester, Hampshire SO23 8UG

Responsible individual: John Stacey

Registered manager: Jackie Marshall

Leanne Merritt

Inspector

Peter Jackson, Social Care Inspector

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